






Product Sample

This document contains a sample of our Utilities Report product. This sample is intended to be used for illustrative purposes only. The utility asset location data presented herein may not be accurate and must not be used for any construction, design, legal work or any other purpose other than previewing the interface and functionality of the product.

Street names, coordinates and other identifying features have been redacted from this sample as a security measure. Some asset owner responses may appear as low quality samples and some responses may have been removed altogether. These will be present in live orders.



Utilities Report

Utility Type

	Electricity	STATUS: AFFECTED NUMBER AFFECTED: 2
	Gas	STATUS: AFFECTED NUMBER AFFECTED: 1
	Water & Sewerage	STATUS: AFFECTED NUMBER AFFECTED: 1
	Telecoms	STATUS: AFFECTED NUMBER AFFECTED: 1
	Other	STATUS: AFFECTED NUMBER AFFECTED: 2

Total Number of Utility Companies Contacted: 18

Report Information

	Works Description: Development Appraisal
	Batch: A

Status: Complete - Please see 'Understanding This Report'

This report is issued for the site described as:
SAMPLE

Report Number:
218540

National Grid Reference:

[REDACTED]

Customer Reference:
SAMPLE

Report Date:
29/11/2024

CONTACT DETAILS

If you require any assistance, please contact our customer services team on:

0330 036 6619

or by email at:

helpdesk@landmark.co.uk

Utilities Report



Understanding this report

We have asked a comprehensive list of Utility companies whether they have any apparatus or underground services in the vicinity of the site.

Report Summary

The table provides a breakdown of the number of responses received by utility category; however, it must be noted that some utility companies provide services across multiple categories. As a result, the total number of responses gathered will often be greater than the total number of utility companies contacted.

Location Map

This shows the plan that was dispatched to the Utility companies. The companies have been asked to return information on the area outlined, which will encompass your chosen site.

Request Status Report

This will confirm the current status of the information requests. We list which responses we have received and whether the company is affected. The Status Report will be divided into the following sections.

Affected Utilities – We have received plans/information

No Response Received – We are still awaiting a full response

Not affected Utilities – We have received a not affected/no plant present response

Responses

Affected responses are listed by company. Any responses from companies confirming they are not affected are provided at the back of the report for your records.

'Awaiting Further Responses' or 'Pack Complete'?

We do not include Local Authority requests when indicating if the pack is 'Complete' or 'Awaiting Further Responses' as Local Authorities are not obliged to reply to these enquiries.

The local authority for the area is contacted to see if they have any council owned property that may be affected by works. In general, these plant enquiries go to the highways department for responses regarding street lighting and drainage. However, the responses we receive can vary each time depending on resources available at the council and we often don't receive replies from local authorities at all

Utilities Report



Landmark Utilities Report Service PAS 128 Statement

Prepared for: Landmark Information Group Ltd

Practitioner: Atkins

Report Number: 218540

Client Reference: SAMPLE

Site Name: SAMPLE

Date of Order: 30/05/2024

Date of Issue: 29/11/2024

Thank you for using our Utility Report Service.

This report has been completed in accordance with the standards defined under Survey Category D of PAS128, a Publicly Available Specification for underground utility detection, verification and location published by the British Standards Institution.

Positional accuracy of plant is not guaranteed from information presented in a desktop search alone and the location of underground utilities should be verified through other means prior to breaking ground.

Information relating to the presence of Radio Frequency Identification Devices (RFIDs) has been requested from relevant utility companies or taken from mapping systems where available.

Utility companies who have not responded to enquiries are referenced on the enclosed Status Report accordingly. Their response will be chased and forwarded on for a period of up to four working weeks. Whilst we cannot guarantee that a utility company will respond to our enquiries, we endeavour to obtain responses from those that have not responded.

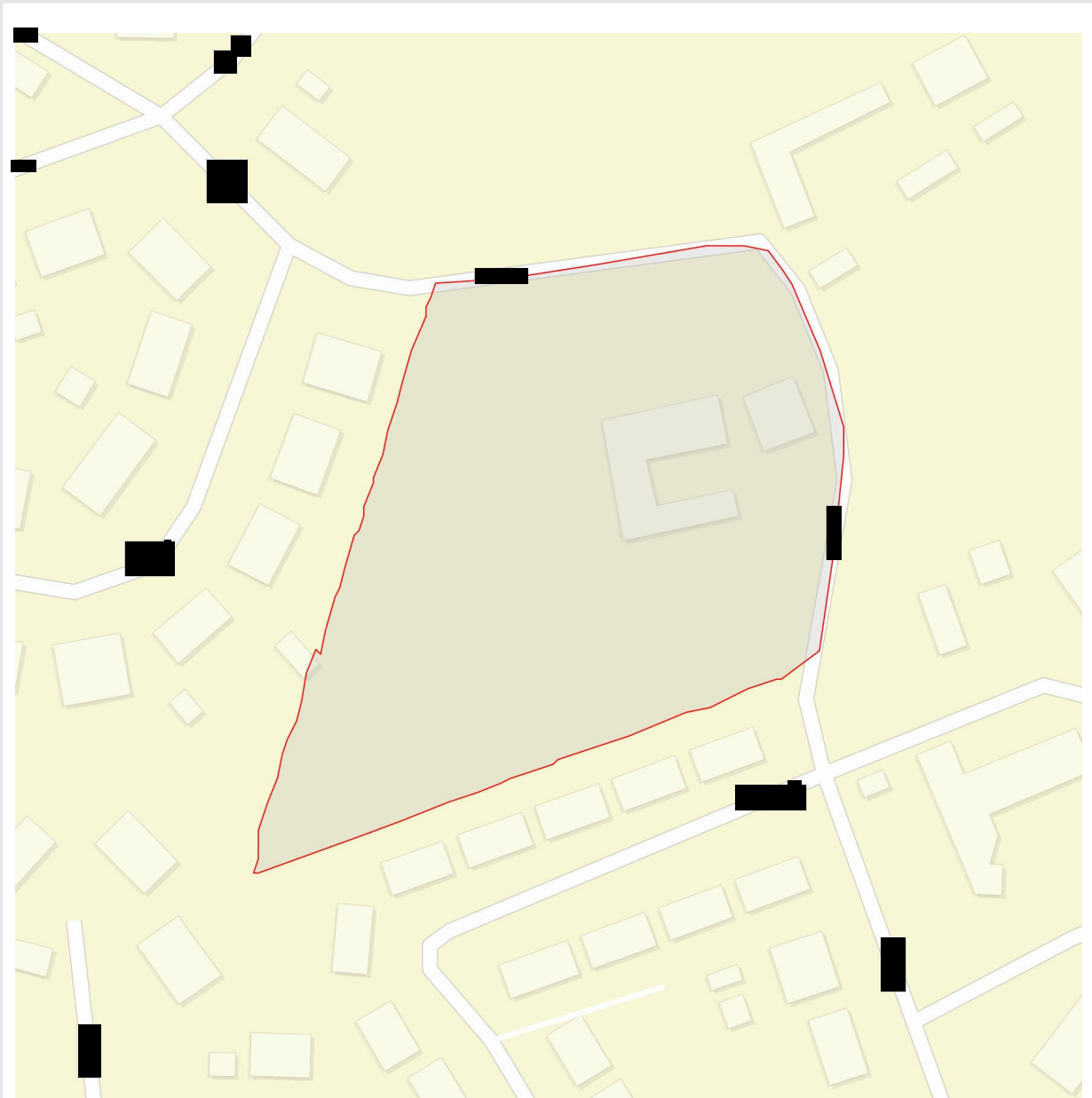
Any responses contained within this report have been obtained between the start date of the order and the date of issue.

If you want to discuss your report further with us, please contact Landmark Customer Services.

Utilities Report



Search data map



Please ensure that search data covers the **COMPLETE AREA** within the boundary lines on this map. This is marked by —

Landmark will not be held responsible for any incident or accident arising from the use of the information associated with this particular Statutory Search. The details provided are given in good faith, but no liability whatsoever can be accepted in respect thereof.

Client Reference:
SAMPLE

Route:
SAMPLE

Postcode:
[REDACTED]

OSGR:
[REDACTED]

Check by:
NJ

Utilities Report



Request Status Report

Route:
SAMPLE

Date Requested:
30/05/2024

Checked and Validated By:
NJ

Postcode:
[REDACTED]

Client Reference:
SAMPLE

Validation Date:
29/11/2024

OSGR:
[REDACTED]

Report Number:
218540

Affected Utilities

We have received plans/information from the following companies. Please see the enclosed response.

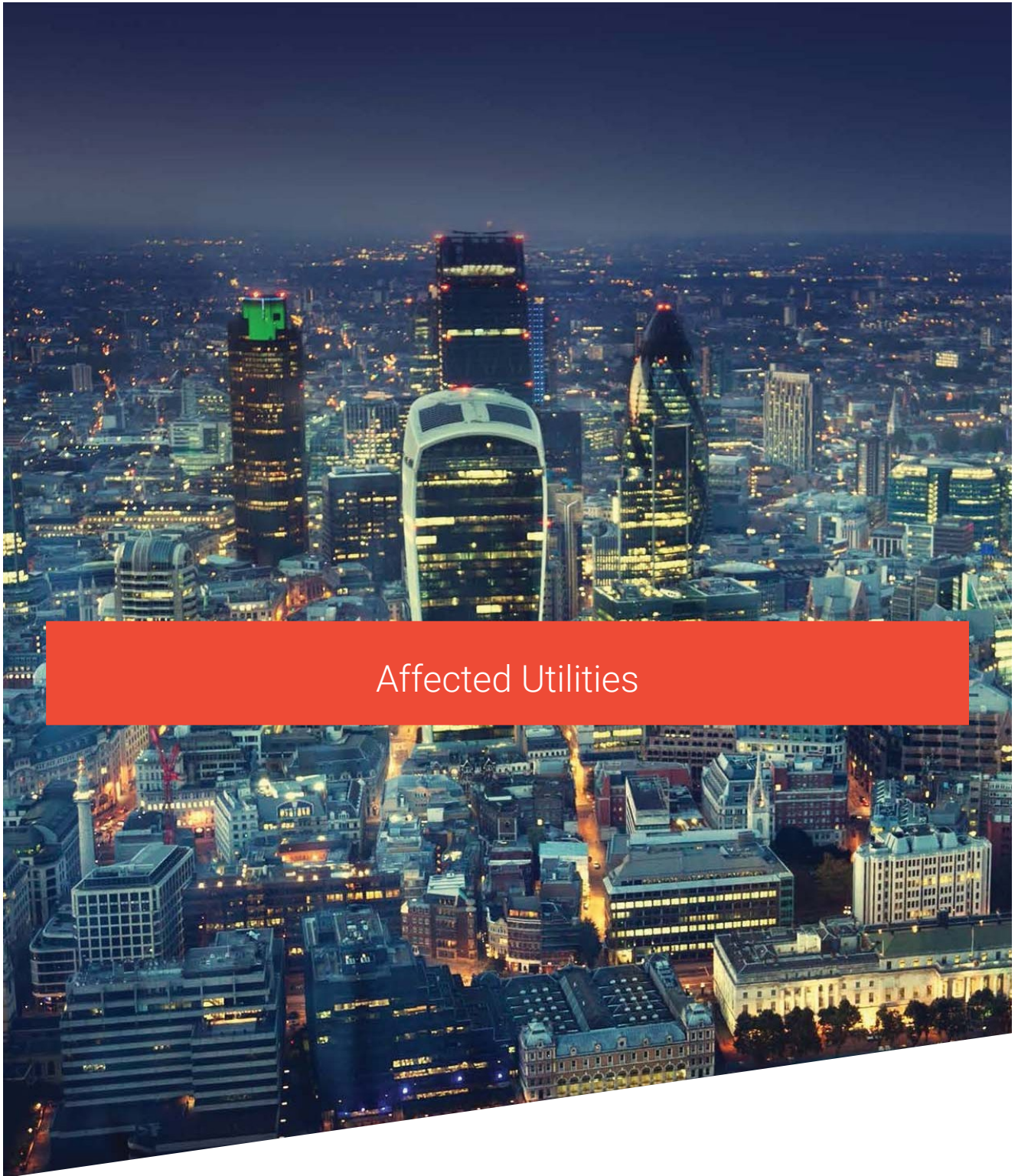
Utility	Category	Date Issued	Notes
Calderdale Council	Council	29/11/2024	
LinesearchbeforeUdig	Other	29/11/2024	
Northern Gas Networks	Gas	29/11/2024	
Northern Powergrid	Electricity	29/11/2024	
Openreach - [British Telecommunications]	Telecom	29/11/2024	
Utility Assets	Electricity	29/11/2024	
Yorkshire Water	Sewerage, Water Supply	29/11/2024	

Utilities Report

Not Affected Utilities

We have received a not affected/no plant present response from the following companies.

Utility	Category	Date Issued	Notes
C.A. Telecom UK - [Colt Technology Services]	Telecom	29/11/2024	
CityFibre	Telecom	29/11/2024	
Environment Agency	Environment Agency	29/11/2024	
GTC	Electricity, Gas, Telecom, Water Supply	29/11/2024	
Network Rail	Rail	29/11/2024	
OCU Group	Telecom	29/11/2024	
SKY Telecommunications Services	Telecom	29/11/2024	
Telent - [NRTS]	Highways	29/11/2024	
Verizon	Telecom	29/11/2024	
Virgin Media	Telecom	29/11/2024	
Vodafone	Telecom	29/11/2024	



Affected Utilities



Affected Utilities

Calderdale Council

From: [REDACTED]
Sent: 31 May 2024 14:42
To: [REDACTED]
Subject: [REDACTED]
respond by 24/06/2024
Attachments: 224955.pdf

Please find attached plan showing area requested

Regards

[REDACTED]

Asset Officer
Calderdale Metropolitan Borough Council
Regeneration & Strategy
Strategic Infrastructure
Mulcture House
Halifax

From: [REDACTED]
Sent: Friday, May 31, 2024 7:51 AM
To: [REDACTED]
Subject: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Our Reference: 224955
Site Name: [REDACTED]
Works Description: DevelopmentAppraisal
Site Grid References: [REDACTED]

To whom it may concern,

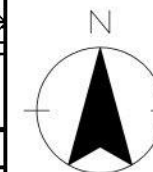
Please find enclosed a plant enquiry for your attention.

We request plans showing the location of your company's affected plant in relation to the entire site area shown within the boundary on the attached map. Grid references and postcodes relative to the site boundary are provided on the attached map to help you locate the site.

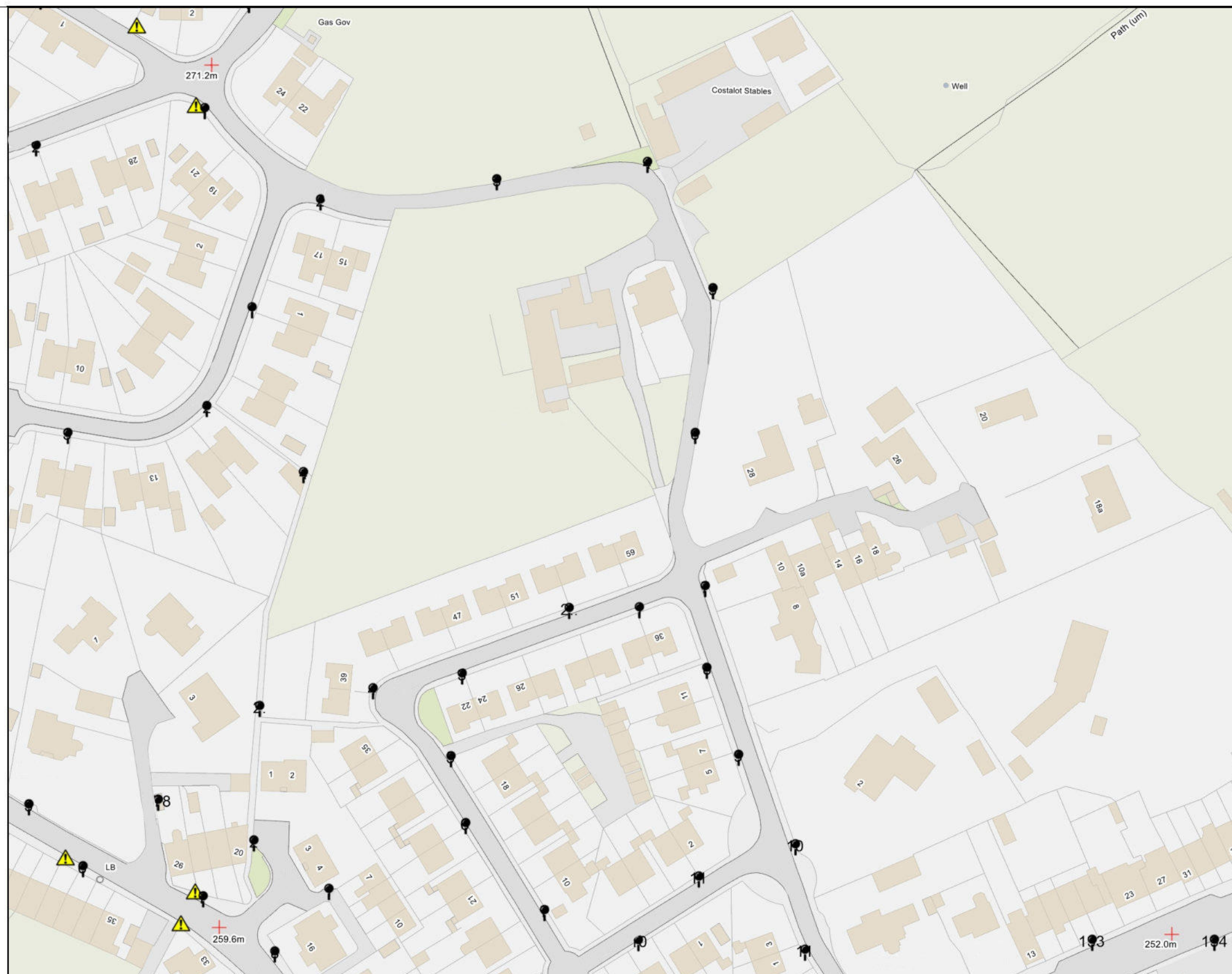
Within your response please quote our reference number and the name of the site shown above. If you do not have any apparatus in this area, please could you send written confirmation to declare that no apparatus is affected. Please also include information relating to the use and location of Radio Frequency Identification Devices (RFIDs) where available.

It would be greatly appreciated if you could respond to this enquiry by 24/06/2024. Your prompt response will assist with our clients proposals in your interests of plant protection.

If you have any queries in relation to this plant enquiry please do not hesitate to contact us.



-  Bollards
 Bridges
 All Street Lights
 Street signs illuminated
 Calderdale boundary
 Aerial Imagery - 12.5cm





Affected Utilities

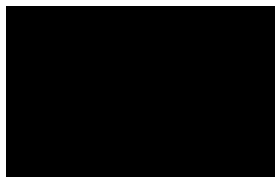
Northern Gas Networks

Who are Northern Gas Networks?

We look after the 37,000km of gas mains in your area. We don't own the gas but it's our job to transport it safely to you.

Our Ref: 33585008 224955/SuC

Friday, 31 May 2024



Want to talk?

If you have any questions our Customer Care Team will be able to help:

0800 040 7766

 customercare@northerngas.co.uk

 northerngasnetworks.co.uk

Building in the area: finding your gas service

Dear Sir/Madam,

Thank you for requesting information regarding the position of our pipelines using the LinesearchbeforeUdig service.

We have enclosed a plan of the mains pipes we own in this area.

The plan also doesn't show service pipes, valves, siphons or stub connections but you should expect to find these.

Your checklist

- 1** Call our Before You Dig Team on **0800 040 7766 (option 3)** to tell us when you plan to start work.
- 2** Use our plans to find the gas main and the line of gas service on your property.
- 3** Hand dig trial holes to confirm the position and depth of your service.

If the gas service will run under any building you plan to construct, you will need to call us to arrange for the service to be moved.

If you'd like this information in Braille, large print or another language, please call us.

Staying safe near our pipes

You must make sure that everyone working on the site follows the safe digging practices outlined in HSE publication **HSG47 Avoiding Danger from Underground Services** before using mechanical plant. You can download these for free from [hse.gov.uk](https://www.hse.gov.uk).

As there are **low and medium pressure gas mains** near your site, you must not carry out mechanical excavations within 0.5m of the **low pressure system** or 2m of the **medium pressure system**. You should also read the enclosed **Stay safe near our pipes – A guide to working near infrastructure**.

Kind Regards

NGN Before You Dig Team

If you'd like this information in Braille, large print or another language, please call us.



@NGNgas

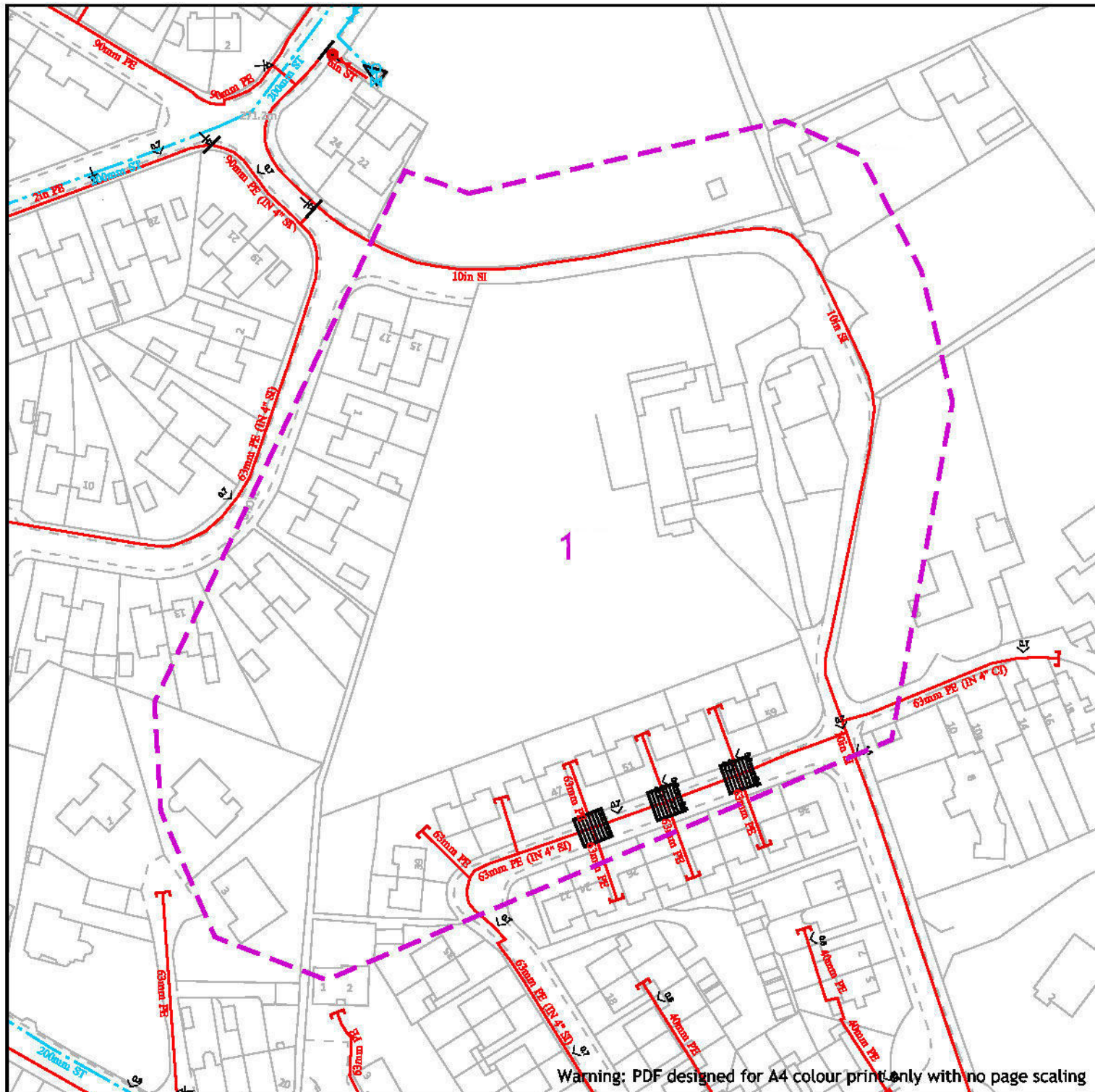


facebook.com/northerngasnetworks

Northern Gas Networks Limited is registered in England and Wales, no. 5167070.
Registered office: 1100 Century Way, Thorpe Park Business Park, Colton, Leeds LS15 8TU



we are
the network



Warning: PDF designed for A4 colour print only with no page scaling



Contact Us

General Enquiries: 0800 040 7766

Date Requested: 31/05/2024

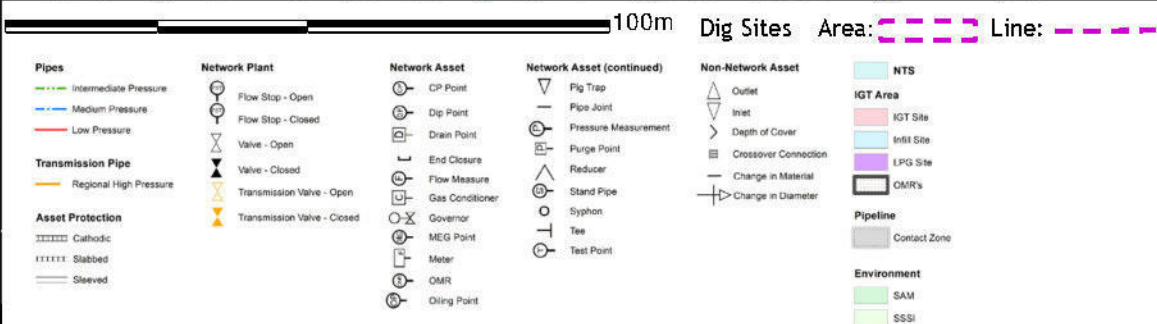
Job Reference: 33585008

Site Location: [REDACTED]

Requested by: [REDACTED]

Your Scheme/Reference: 224955/SU0

Scale: 1:1250 (When plotted at A4)



IMPORTANT NOTICES

This plan shows those pipes owned by Northern Gas Networks or the relevant Gas Distribution Network in their roles as Licensed Gas Transporters (GT). Gas pipes owned by other GTs, or otherwise privately owned, may be present in this area. Information with regard to such pipes should be obtained from the relevant owners. The information shown on this plan is given without warranty, the accuracy thereof cannot be guaranteed. Service pipes, valves, syphons, stub connections, etc. are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Northern Gas Networks, the relevant Gas Distribution Network, or their agents, servants or contractors for any error or omission. Safe digging practices, in accordance with HSG47, must be used to verify and establish the actual position of mains, pipes, services and other apparatus on site before any mechanical plant is used. It is your responsibility to ensure that this information is provided to all persons (either direct labour or contractors) working for you on or near gas apparatus. The information included on this plan should not be referred to beyond a period of 28 days from the date of issue.

Report damage immediately – KEEP EVERYONE AWAY FROM THE AREA
0800 111 999

This plan is reproduced or based on the OS map by Northern Gas Networks, with the sanction of the controller of HM Stationary Office. Crown Copyright Reserved. Ordnance Survey Licence number 0100044215



Stay safe near our pipes

A guide to working near infrastructure

Who are Northern Gas Networks?

We look after the 37,000km of gas mains in the North of England. We don't own the gas but it's our job to transport it safely to you. We're responsible for most of Yorkshire, the North East and Northern Cumbria with our pipes running the equivalent distance of Leeds to Sydney, Australia and back.



Before you start work

1

Identify the **exact location** of our gas infrastructure (pipes etc) by **hand digging** trial holes or using **electronic tracers**.

Surface boxes and manholes

Never cover surface boxes or build manhole covers or other structures over, around or under a gas pipe.

Always ask our permission before doing work that may affect a cover or protection.

2

Use a **marker** to indicate the position of our pipes on site.

3

Make sure everyone involved has a copy of our **site plan** and everyone's read the **HSG47 Avoiding Danger from Underground Services** and **Utilities Guidelines on Positioning and Colour Coding of Apparatus**. You can download these for free from nug.org.uk

Tree planting

- Make sure you carefully consider the impact of planting trees and shrubs as roots can cause damage to gas pipes and make future maintenance work difficult.
- You will need to get approval from the Before You Dig Team before you can start planting.

Clearances

Never lay equipment along or above a gas pipe.

Keep a minimum clearance of 250mm or 1.5 x the external diameter of the gas pipe (whichever is the greater) between the existing gas infrastructure and any new plant. If this isn't possible, please contact the Before You Dig Team.

250mm

Deep excavations

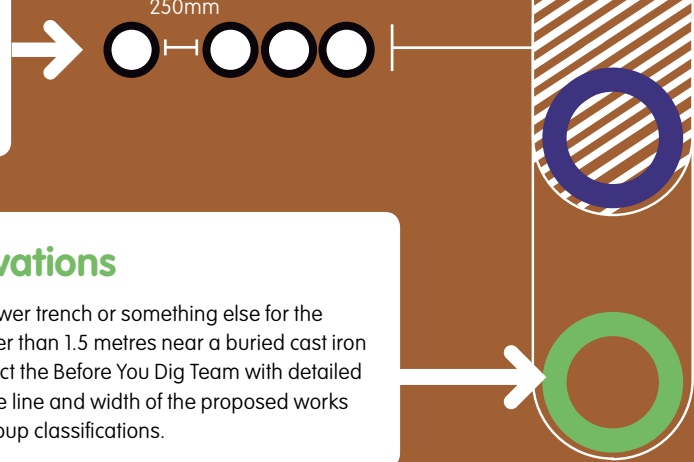
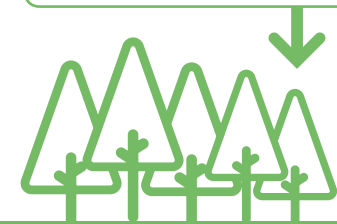
If you're building a sewer trench or something else for the water authority deeper than 1.5 metres near a buried cast iron main, you must contact the Before You Dig Team with detailed drawings showing the line and width of the proposed works along with the soil group classifications.

Backfilling

- Make sure concrete backfill and hard material is at least 300mm away from apparatus.
- Your backfill material must meet the following requirements:
 - sand must be well-graded in accordance with BS EN 1260:2002
 - it must not contain any sharp particles
 - it must not be foamed concrete
 - it must be laid at least 150mm above the crown of the apparatus, and a 250mm hand rammed layer must be added before power ramming can take place.

Mechanical excavations

Never use mechanical excavators within 0.5 metres of a low or medium pressure pipe and 3.0 metres of an intermediate pressure pipe.



Carrying out explosions, pilings, boring or deep excavations?

You need to call us for minimum safe working distances before you get started.

Financial penalties

- You will need to cover the costs of any damage to our infrastructure.
- We will charge you for any alterations needed to surface boxes or manholes caused by your work.
- If we have to move our infrastructure as a result of your work, you will need to cover the cost.

Exposed plant

- You must support our infrastructure at all times, and protect any exposed elements from impact.
- Never weld or use hot substances if there is a risk of damaging plastics or protective pipe coatings.

Make sure that you build shuttering to stop fresh concrete from encasing our infrastructure.

Access

We need access to our infrastructure at all times so make sure that access isn't blocked by temporary structures and piles of spoil.

Crossing our plant with heavy equipment

Always ask our permission before you place heavy goods, equipment and vehicles on our infrastructure.

Smell gas or suspect a gas leak?

1. Call **0800 111 999** immediately.
2. Move away from the gas pipe.
3. Don't attempt to block the leak.
4. Evacuate people from surrounding buildings.
5. Put out naked flames.

Questions?



Call: 0800 040 7766



Email: beforeyoudig@northerngas.co.uk

Who are Northern Gas Networks?

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Want to talk?

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0800 040 7766

✉ customercare@northerngas.co.uk

🖱 northerngasnetworks.co.uk

Important Safety Guidance

Northern Gas Networks is the gas distribution company for the North East of England, Yorkshire and Northern Cumbria. We own about 37,000km of gas mains, and other vital equipment, which supply gas to some 2.7 million homes and businesses.

If you or one of your contractors plan to work near gas pipes or other Northern Gas Networks's equipment, you must let us know.

Damaging gas pipes is dangerous and potentially expensive. Not only could it lead to a fire or explosion, it could result in the loss of the gas supply to local communities.

Safety is therefore Northern Gas Networks's top priority. We need to ensure no-one damages our equipment and puts either themselves or members of the public at risk. Our work in this area is encapsulated in the Pipeline Safety Regulations, and by the Northern Gas Networks's safety case, which is approved by the Health and Safety Executive (HSE).

Our website, www.northerngasnetworks.co.uk has safety guidance booklets that can be downloaded to assist you when carrying out any works. Please use these as reference guides prior to commencing works. Should you have any difficulty in downloading these documents, please either call 0800 040 7766, option 5, or via email: beforeyoudig@northerngas.co.uk

The guidance documents include this one and the following:

1. [Safe working in the vicinity of high pressure gas pipelines and associated installations](#)
2. [Avoiding injury when working near gas pipes up to 7 bar](#)
3. [Avoiding injury when working near gas pipes](#)

If at any point during your works, you smell gas, call the National Gas Emergency Service immediately on the Freephone 0800 111 999.

Examples of higher risk works are, but not limited to, the following:

- Any excavation works within 0.5m of low/medium pressure mains and 3m of intermediate and high pressure mains (the distance is measured from the proven position of the gas main).
- Demolition works within 15m of low/medium pressure mains and 150m of intermediate and high pressure mains.
- The use of explosives within 30m of low/medium pressure mains and 250m of intermediate and high pressure mains.
- Excavations within 10m of a pressure reduction unit.
- Excavations deeper than 1.5m.
- Heavy loading eg cranes, spoil deposits and heavy construction traffic.

If you'd like this information in Braille, large print or another language, please call us.



@NGNgas

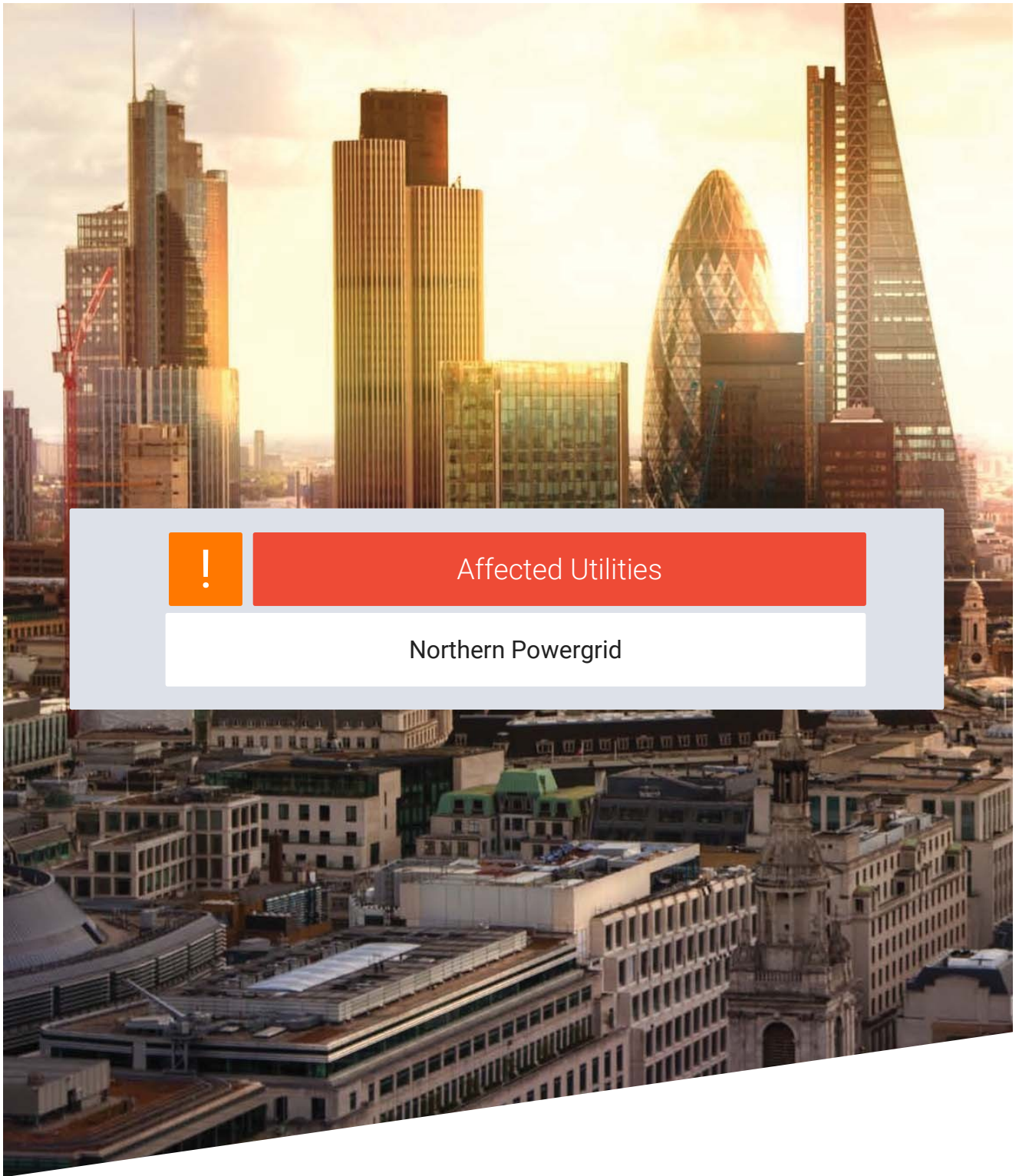


facebook.com/northerngasnetworks

Northern Gas Networks Limited is registered in England and Wales, no. 5167070.
Registered office: 1100 Century Way, Thorpe Park Business Park, Colton, Leeds, LS15 8TU

For information on how we use your details please visit: northerngasnetworks.co.uk/legal-information

**we are
the network**



Date: 03-06-2024



Tel: [REDACTED]
Northern Powergrid Records Information Centre
New York Road
Shiremoor
Newcastle Upon Tyne
NE27 0LP

Dear [REDACTED]

Enquiry No: [REDACTED]
Scheme Reference: [REDACTED]

Thank you for using Northern Powergrid's online Safedig service for your planned works.

Your plan has been generated using our most up to date information. Due to the nature of the information we hold and how often works on the network are carried out, we can only guarantee this plan at the time of generation. We will do our best to notify you if we update the information in your indicated area, but you should endeavour to obtain an up to date plan whenever you commence your works.

The map that has been provided to you will show all the relevant Northern Powergrid electricity cables that are in your indicated dig site, we have included some of the surrounding area as well in case your dig extends further than you previously thought. At any point you may re-apply for your plan to increase the indicated area using the previously submitted details. This plan will be valid for 30 days from the point at which it became available to you.

The enclosed mains records only give the approximate location of known Northern Powergrid apparatus in the area. Great care is therefore needed and all cables and overhead lines must be assumed to be live.

Please note that while all efforts are made to ensure the accuracy of the data, no guarantee can be given. We would refer you to the Health & Safety Executive's publication HS(G)47 "Avoiding Danger From Underground Services" which emphasises that:

- Plans must only be used as a guide in the location of underground cables. The use of a suitable cable-tracing device is essential and careful hand digging of trial holes must be carried out to positively identify and mark the exact route of the cable. You should also bear in mind that a cable is unmistakably located only when it has been safely exposed.
- Cable depths are not generally indicated on our records and can vary considerably even when shown.
- Great caution must be exercised at all times when using mechanical plant. Careful trial digging should always be carried out on the whole route of the planned excavation to ascertain if cables exist.

The Health & Safety executive have another publication, GS6 "Avoidance of Danger from Overhead Electric Lines" that you should be aware of if your work is near overhead powerlines. Both of these documents provide comprehensive guidance for observance of statutory duties under the Electricity at Work Regulations 1989 and the Health & Safety at Work Act 1974. Our provision of these records is based upon the assumption that people using them will have sufficient competence to interpret the information given. Any damage or injury caused will be the responsibility of the organization concerned who will be charged for any repairs.

Please note ground cover must not be altered either above our cables or below overhead lines, in addition no trees should be planted within 3 metres of existing underground cables or 10 metres of overheadlines. All our apparatus is legally covered by a wayleaves agreement, lease or deed or alternatively protected under the Electricity Act 1989. Should any alteration/diversion of our Company's apparatus be necessary to allow your work to be carried out, budget costs can be provided by writing to Network Connections, Alix House, Falcon Court, Stockton On Tees, TS18 3TU.

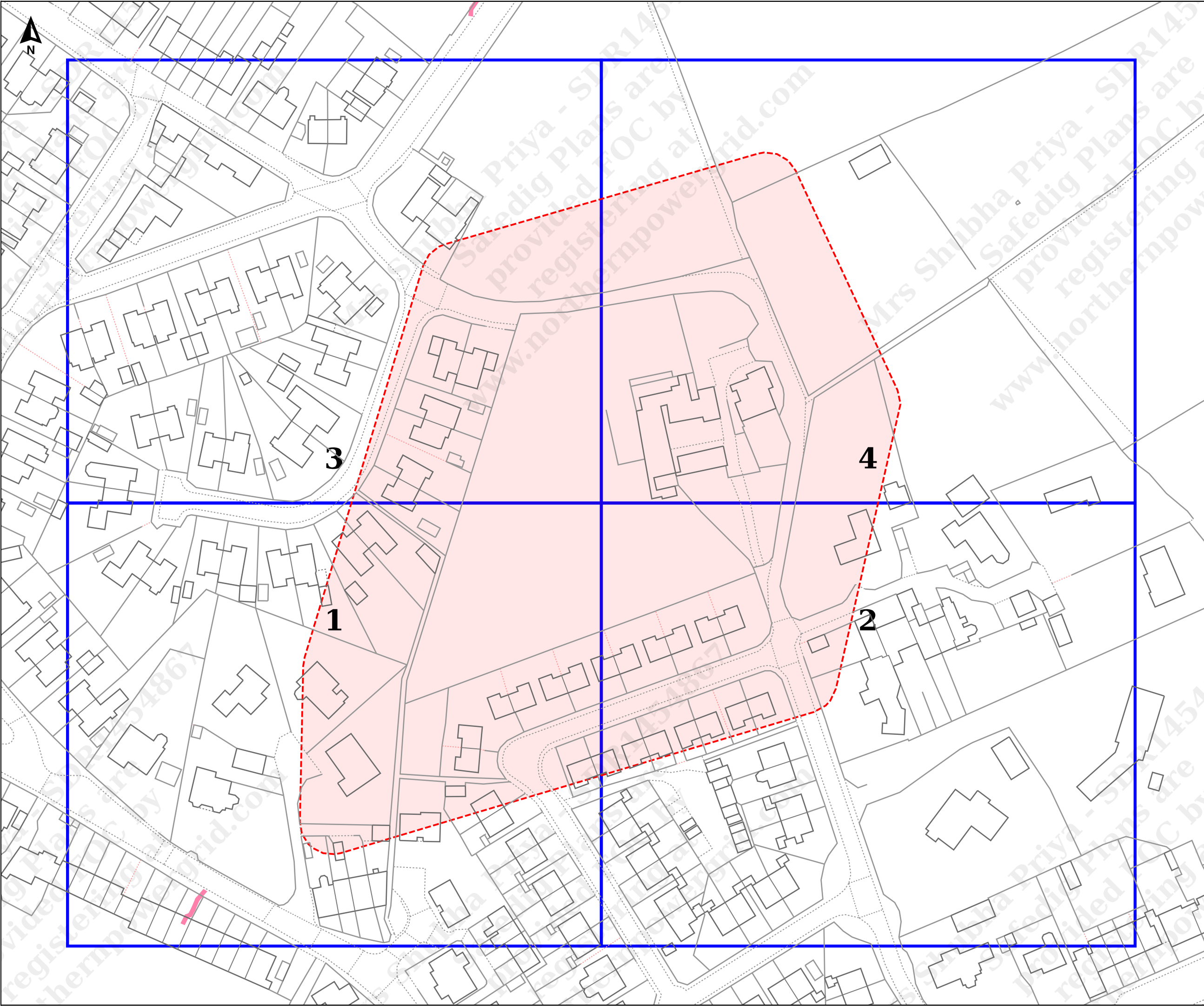
Tel: [REDACTED]


Yours faithfully,

Safedig Team
Northern Powergrid

NORTHERNPOWERGRID

is the trading name of Northern Powergrid(Northeast) limited(RegisteredNo:2906593) and Northern Powergrid(Yorkshire) pic(Registered No:4112320) Registered Office: lloydsCourt, 78 Grey Street, Newcastle upon Tyne NE1 6AF.Registered in England and Wales.





Job Reference :

Scale : 1:1100

Grid Coordinates

Date : 03/06/2024

Produced For :

Overview Page

Terms and Conditions

Electric cables and/or overhead line information shown on the record plans are to be used in accordance with the Health & Safety Executive's Booklet HS(G)47, "Avoiding Danger from Underground Services" and Guidance Note GS 6, "Avoidance of Danger from Overhead Electric Lines". Record plans do not always show out of commission cables or service cables from Northern Powergrid's mains to adjoining or cross road properties. Plans do not show local authority owned public lighting or sign cables. The information is provided as a service by NorthernPowergrid and does not impart any legal obligation on their part. Persons using it are reminded of their responsibility to execute works safely to avoid damaging Northern Powergrid's apparatus.

Legend:

Underground Cables:

132kV

66kV

33kV

25kV

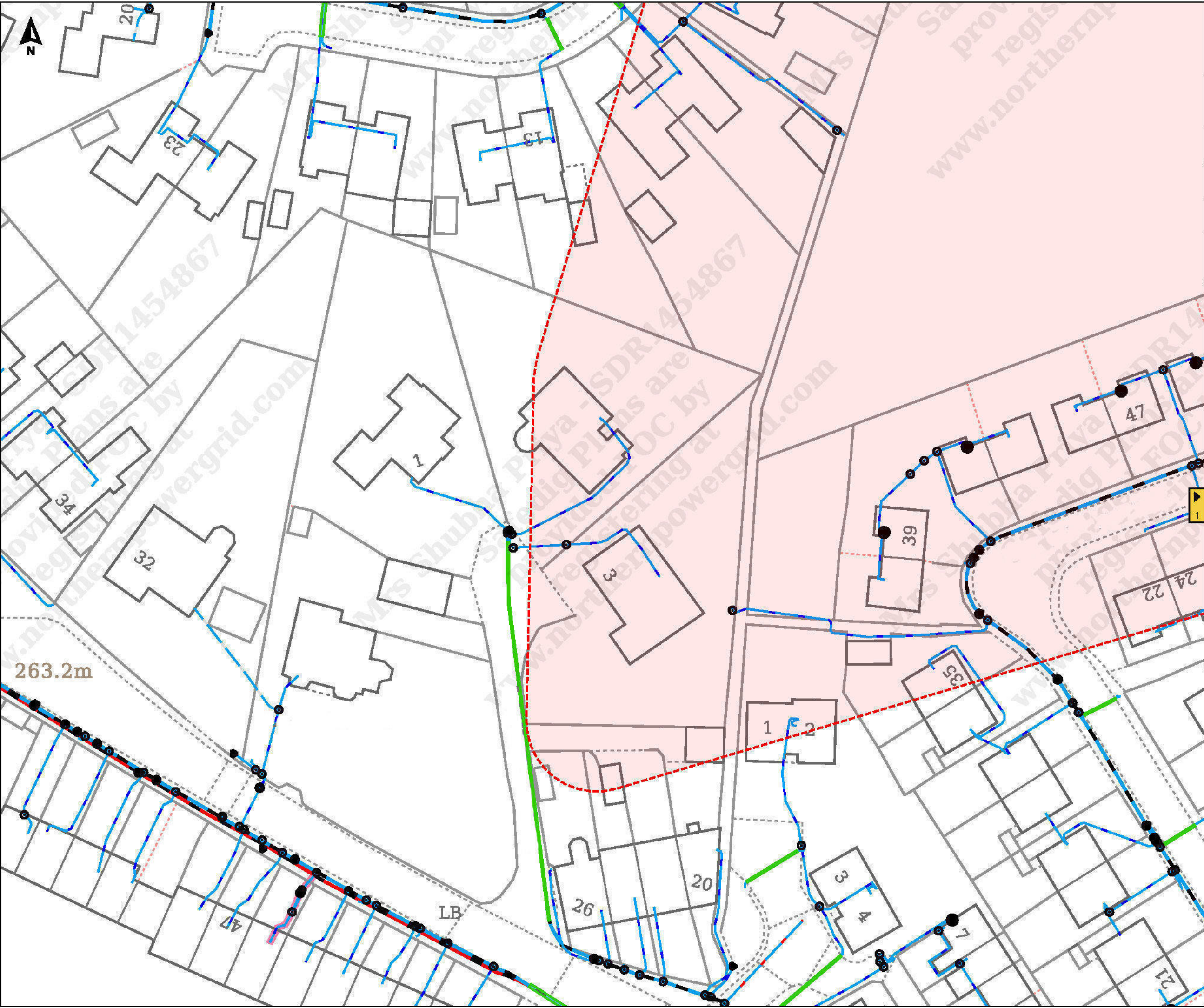
Left In Situ


Overhead Conductors:

132kV

66kV

010203040m





Job Reference : [REDACTED]

Scale : 1:500

Grid Coordinates : [REDACTED]

Date : 03/06/2024

Produced For : [REDACTED]

Page 1 of 4 (1,4)

Terms and Conditions

Electric cables and/or overhead line information shown on the record plans are to be used in accordance with the Health & Safety Executive's Booklet HS(G)47, "Avoiding Danger from Underground Services" and Guidance Note GS 6, "Avoidance of Danger from Overhead Electric Lines".

Record plans do not always show out of commission cables or service cables from Northern Powergrid's mains to adjoining or cross road properties.

Plans do not show local authority owned public lighting or sign cables. The information is provided as a service by NorthernPowergrid and does not impart any legal obligation on their part.

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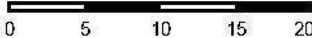
Legend:

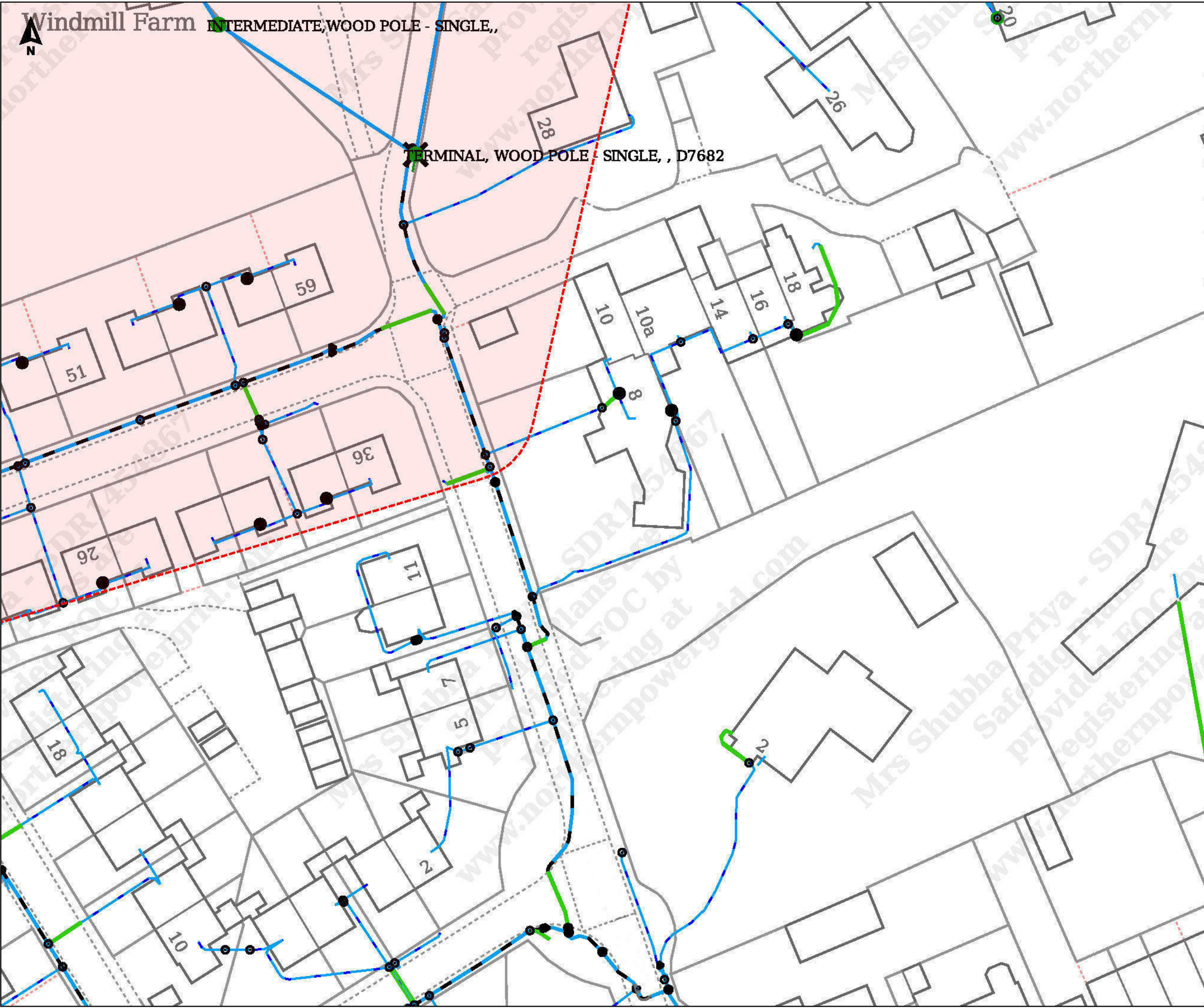
Underground Cables:

132kV	20kV
66kV	11kV
33kV	6kV
25kV	3kV
Left In Situ	Aux
LV Mains	LV Service
LV Service Assumed Route	
LV Service Logical Connection	
Duct Route	

Overhead Conductors:

132kV	20kV
66kV	11kV
33kV	6kV
25kV	3kV
LV Mains	Aux
LV Service	





Windmill Farm INTERMEDIATE, WOOD POLE - SINGLE,,

TERMINAL, WOOD POLE SINGLE, , D7682



Job Reference : [REDACTED]

Scale : 1:500

Grid Coordinates : [REDACTED]

Date : 03/06/2024

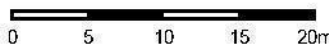
Produced For : [REDACTED]

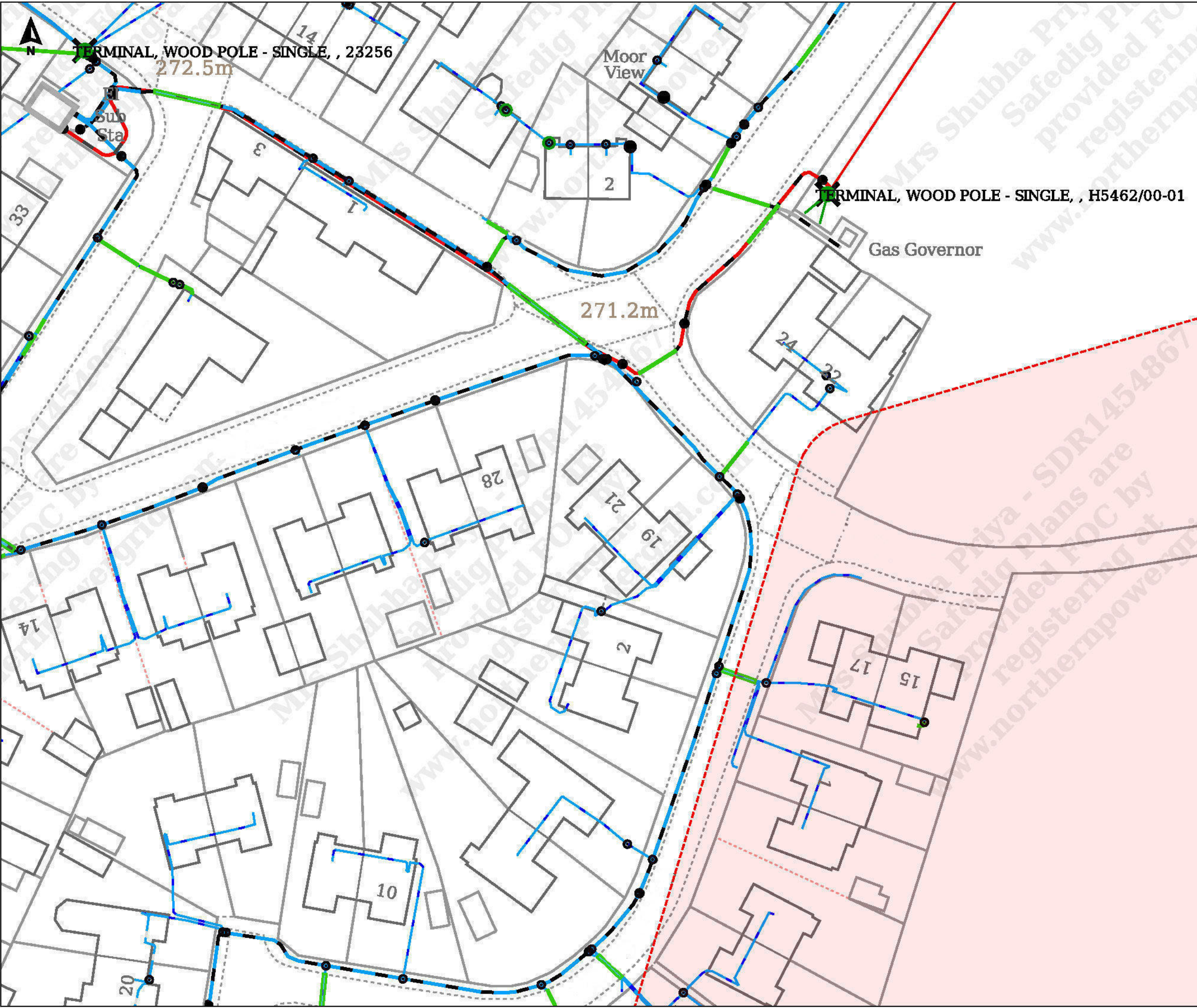
Page 2 of 4 (2,4)


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- Legend:
- Underground Cables:
- | | |
|-------------------------------|------------|
| 132kV | 20kV |
| 66kV | 11kV |
| 33kV | 6kV |
| 25kV | 3kV |
| Left In Situ | Aux |
| LV Mains | LV Service |
| LV Service Assumed Route | |
| LV Service Logical Connection | |
| Duct Route | |
- Overhead Conductors:
- | | |
|------------|------|
| 132kV | 20kV |
| 66kV | 11kV |
| 33kV | 6kV |
| 25kV | 3kV |
| LV Mains | Aux |
| LV Service | |







Job Reference :

Scale : 1:500

Grid Coordinates :

Date : 03/06/2024

Produced For :

Page 3 of 4 (3,4)

Terms and Conditions

Electric cables and/or overhead line information shown on the record plans are to be used in accordance with the Health & Safety Executive's Booklet HS(G)47, "Avoiding Danger from Underground Services" and Guidance Note GS 6, "Avoidance of Danger from Overhead Electric Lines". Record plans do not always show out of commission cables or service cables from Northern Powergrid's mains to adjoining or cross road properties. Plans do not show local authority owned public lighting or sign cables. The information is provided as a service by NorthernPowergrid and does not impart any legal obligation on their part. Persons using it are reminded of their responsibility to execute works safely to avoid damaging Northern Powergrid's apparatus.

Legend:

Underground Cables:

132kV

66kV

33kV

25kV

Left In Situ

LV Mains

LV Service Assumed Route

LV Service Logical Connection

Duct Route

20kV

11kV

6kV

3kV

Aux

LV Service

Overhead Conductors:

132kV

66kV

33kV

25kV

LV Mains

LV Service

20kV

11kV

6kV

3kV

Aux

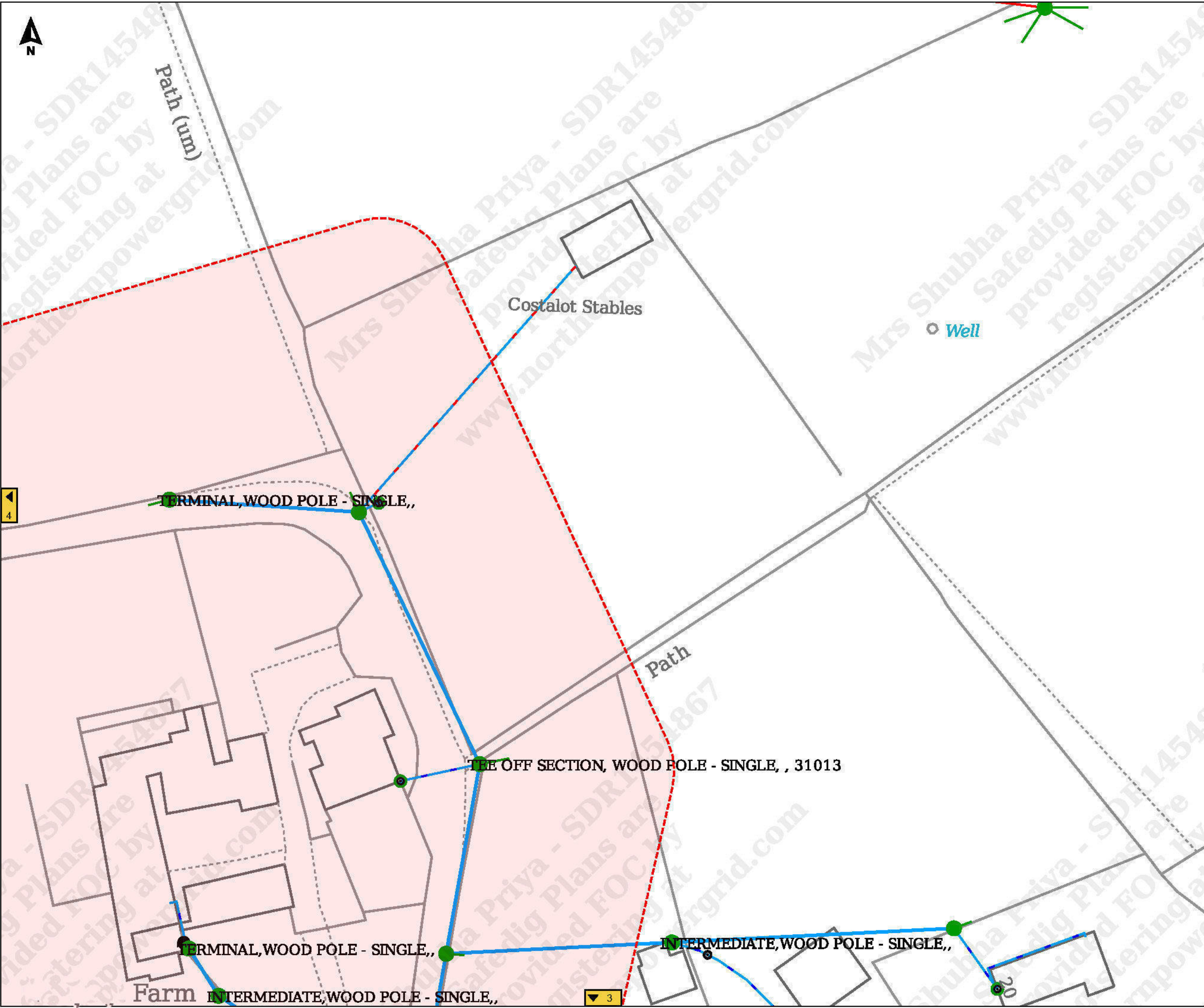
0


5

10

15

20m





Job Reference :

Scale : 1:500

Grid Coordinates :

Date : 03/06/2024

Produced For :

Page 4 of 4 (4,4)

Terms and Conditions

Electric cables and/or overhead line information shown on the record plans are to be used in accordance with the Health & Safety Executive's Booklet HS(G)47, "Avoiding Danger from Underground Services" and Guidance Note GS 6, "Avoidance of Danger from Overhead Electric Lines". Record plans do not always show out of commission cables or service cables from Northern Powergrid's mains to adjoining or cross road properties. Plans do not show local authority owned public lighting or sign cables. The information is provided as a service by NorthernPowergrid and does not impart any legal obligation on their part. Persons using it are reminded of their responsibility to execute works safely to avoid damaging Northern Powergrid's apparatus.

Legend:

Underground Cables:

	132kV		20kV
	66kV		11kV
	33kV		6kV
	25kV		3kV
	Left In Situ		Aux
	LV Mains		LV Service
	LV Service Assumed Route		
	LV Service Logical Connection		
	Duct Route		

Overhead Conductors:

	132kV		20kV
	66kV		11kV
	33kV		6kV
	25kV		3kV
	LV Mains		Aux
	LV Service		

0

5

10

15

20m

Assume all Northern Powergrid assets are live, unless proved otherwise

Please establish the on-site position of Northern Powergrid assets prior to the commencement of site works

For specialist assistance or enquiries, please use one of the following options:

General enquiries- 0800 011 3332

- Option 1 -Electricity emergency or power cut
- Option 2- Electricity bill enquiries
- Option 3- New connection, disconnection, meter enquiry, increased load, service alteration
- Option 4- Request for Safedig Plans
- Option 5- Other general enquiries; including request for site visit, safe working heights

Public safety emergency line -(0800 151 3255)

- Reports of exposed underground cables, grounded overhead conductors etc.

Network connections or diversions - 0800 011 3433

- Maximum load enquiries, connection quotation

Wayleave enquiries- Northeast (0191 229 4604) or Yorkshire (01977 605 104)

- Queries relating to ownership of assets, wayleave agreements

If site works are to be performed more than 3 months after you have received safe dig plans from Northern Powergrid, it is advisable that you request a more up to date copy.

Call Centre Phone Numbers: If the area is located in: North East call 0800 668877, Yorkshire or North Lincs call 0800 375675.

Northern Powergrid Holdings Company

The position of our equipment is shown on the plan as accurately as possible, it may have changed since the plan was produced. Therefore the position of our equipment and those services which may not be shown should be established on site. Electricity cables not owned by Northern Powergrid Holdings Company may be laid in this area and may not be shown on this plan. Where private cables are shown, the information should not be regarded as accurate and should be used for guidance purposes only. In all cases, accurate information should be obtained from the owner of such cables prior to the commencement of work on site.

Reference should be made to HSE Guidance, HS(G)47 'Avoiding Danger from Underground Services' and GS6 'Avoidance of Danger from Overhead Power Lines'.

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Legend:

Underground Cables:

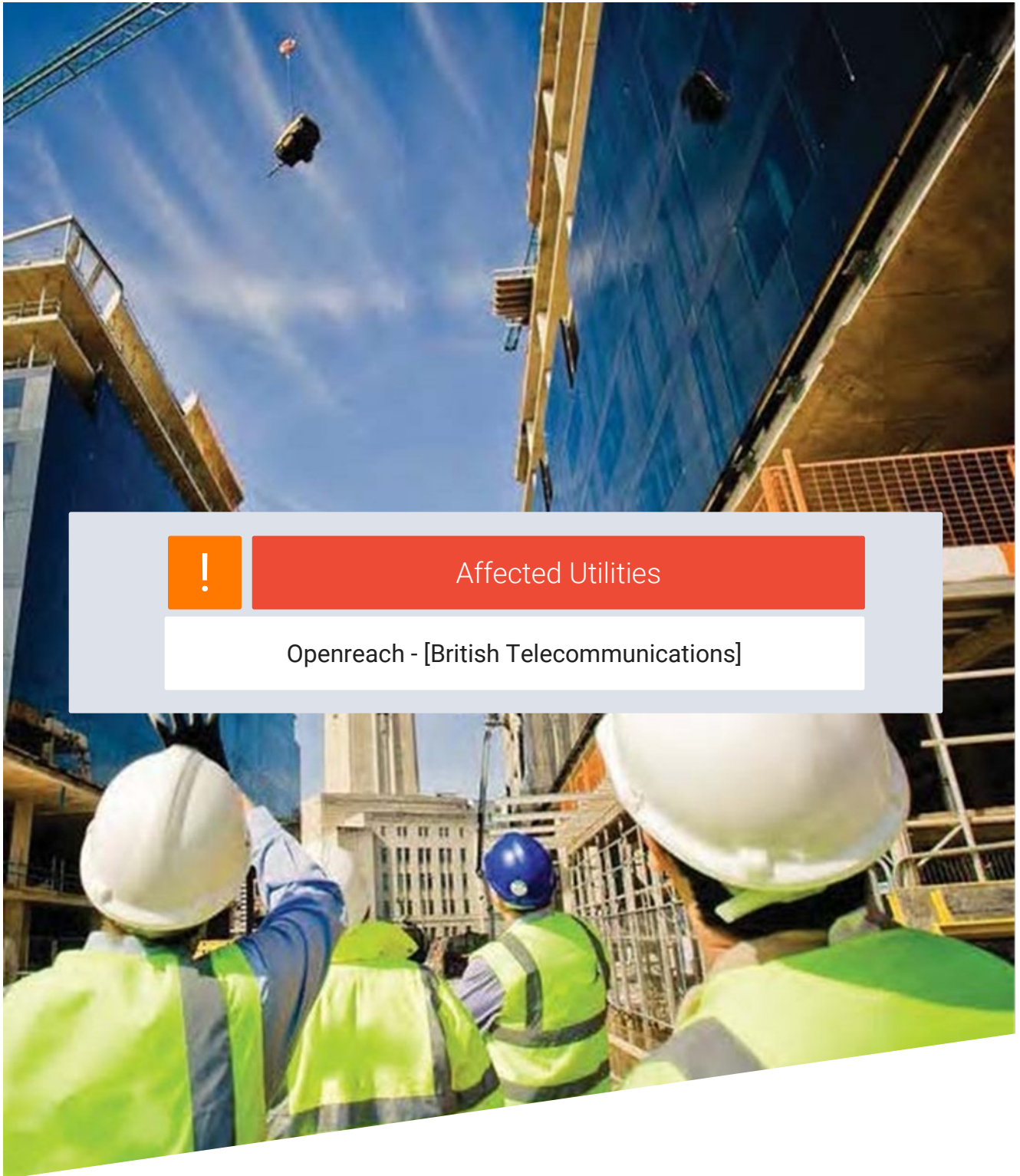
132kV	20kV	LV Mains
66kV	11kV	LV Service
33kV	6kV	LV Service Assumed Route
25kV	3kV	LV Service Logical Connection
Left In Situ	Aux	

Overhead Conductors:

132kV	20kV	LV Mains
66kV	11kV	LV Service
33kV	6kV	Aux
25kV	3kV	

Date Printed:

Scale: 1:



Affected Utilities

Openreach - [British Telecommunications]

Our Ref: Ref shown on map

Date of issue: shown on map

email: [REDACTED]

Dear Customer,

NR & SW ACT 1991 – PROPOSED WORKS AT: **SITE LOCATION**

Prior to commencement of work: For free onsite guidance and accurate up to date location of BT Apparatus please contact our Plant Protection Service by the following methods:-

Email the Click Before You Dig Team [REDACTED]

Visit the Click Before You Dig Website [REDACTED]

Thank you for your request of **/**/** describing the above proposals.

Enclosed are copies of our drawings marked up to show the approximate locations of BT apparatus in the immediate vicinity of your works. It is intended for general guidance only. No guarantee is given of its accuracy.

The drawings are valid for 90 days from the date of issue and should not be relied upon after this time period has expired.

When planning excavation work or other works near to BT apparatus, please be mindful our apparatus may exist at various depths and may deviate from the marked route.

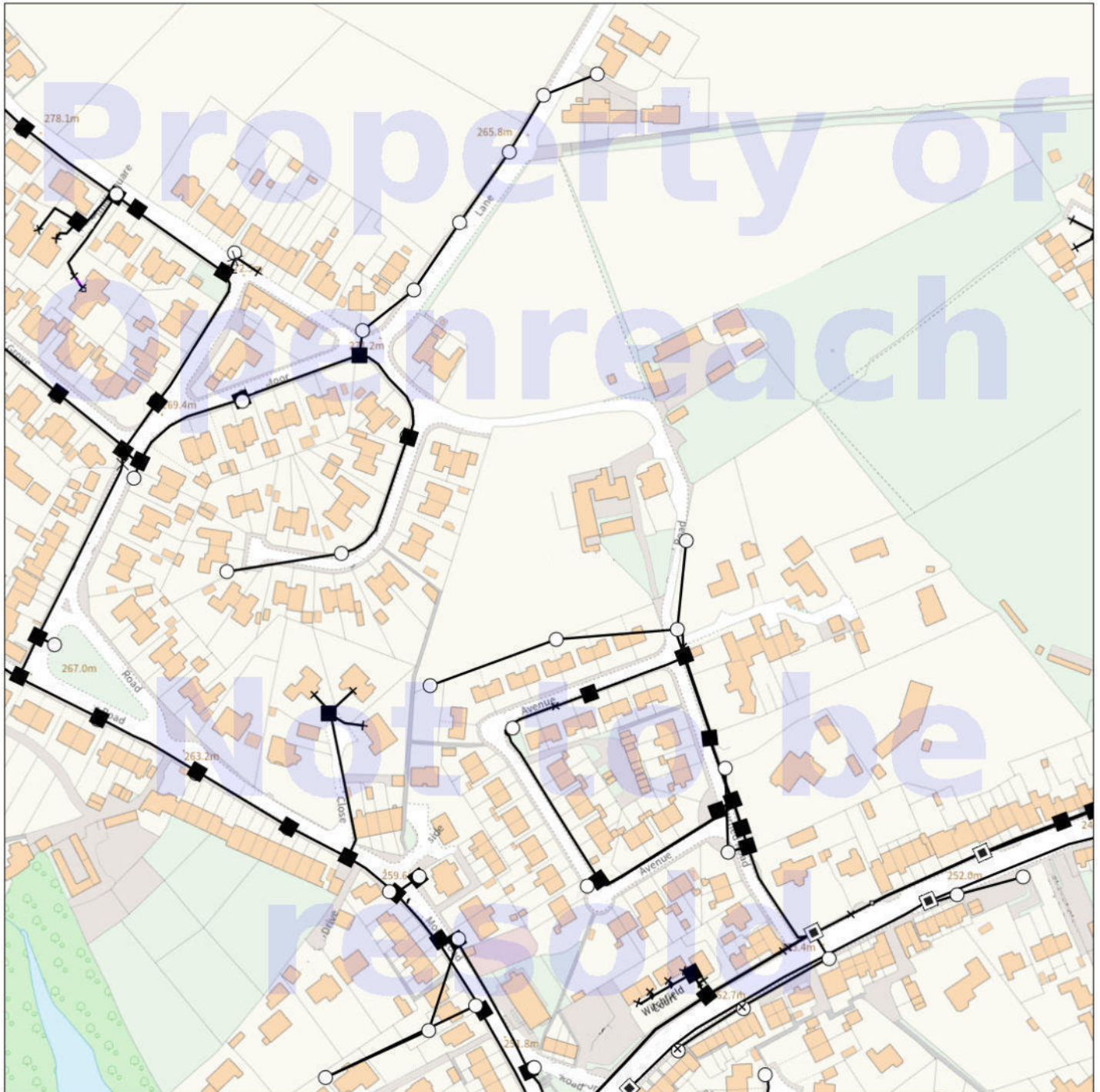
To avoid damage it is recommended that mechanical excavators or borers are not used within 600mm of BT apparatus. If scaffolding is erected, please ensure that our equipment is not enclosed, blocked, covered or otherwise obstructed by the scaffolding.

In the event of BT apparatus being in the area of your works we recommend that your plant/vehicle crossing is either resited, or apply for a budget estimate by submitting detailed plans to our Network Relocation Team at <https://www.ournetwork.openreach.co.uk/altering-our-network.aspx>

Yours faithfully,

Julie Cullum
NNHC & MBE Manager

Maps on Demand Plant Information Reply



IMPORTANT WARNING

Information regarding the location of BT apparatus is given for your assistance and is intended for general guidance only. No guarantee is given of its accuracy. It should not be relied upon in the event of excavations or other works being made near to BT apparatus which may exist at various depths and may deviate from the marked route.

openreach

CLICK BEFORE YOU DIG

FOR PROFESSIONAL FREE ON SITE ASSISTANCE PRIOR TO COMMENCEMENT OF EXCAVATION WORKS INCLUDING LOCATE AND MARKING SERVICE

email [REDACTED]

ADVANCE NOTICE REQUIRED

(Office hours: Monday - Friday 08.00 to 17.00)

Accidents happen

If you do damage any Openreach equipment please let us know by calling 0800 023 2023 (opt 1 + opt 1) and we can get it fixed ASAP

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KEY TO BT SYMBOLS

	Planned	Live	Change Of State	+	Hatchings	
PCP			Split Coupling		Built	
Pole			Duct Tee		Planned	
Box			Building		Inferred	
Manhole			Kiosk		Duct	
Cabinet			Other proposed plant is shown using dashed lines. BT Symbols not listed above may be disregarded. Existing BT Plant may not be recorded. Information valid at time of preparation. Maps are only valid for 90 days after the date of publication.			
	Pending Add	In Place	Pending Remove	Not In Use		
Power Cable						
Power Duct				N/A		

BT Ref : [REDACTED]

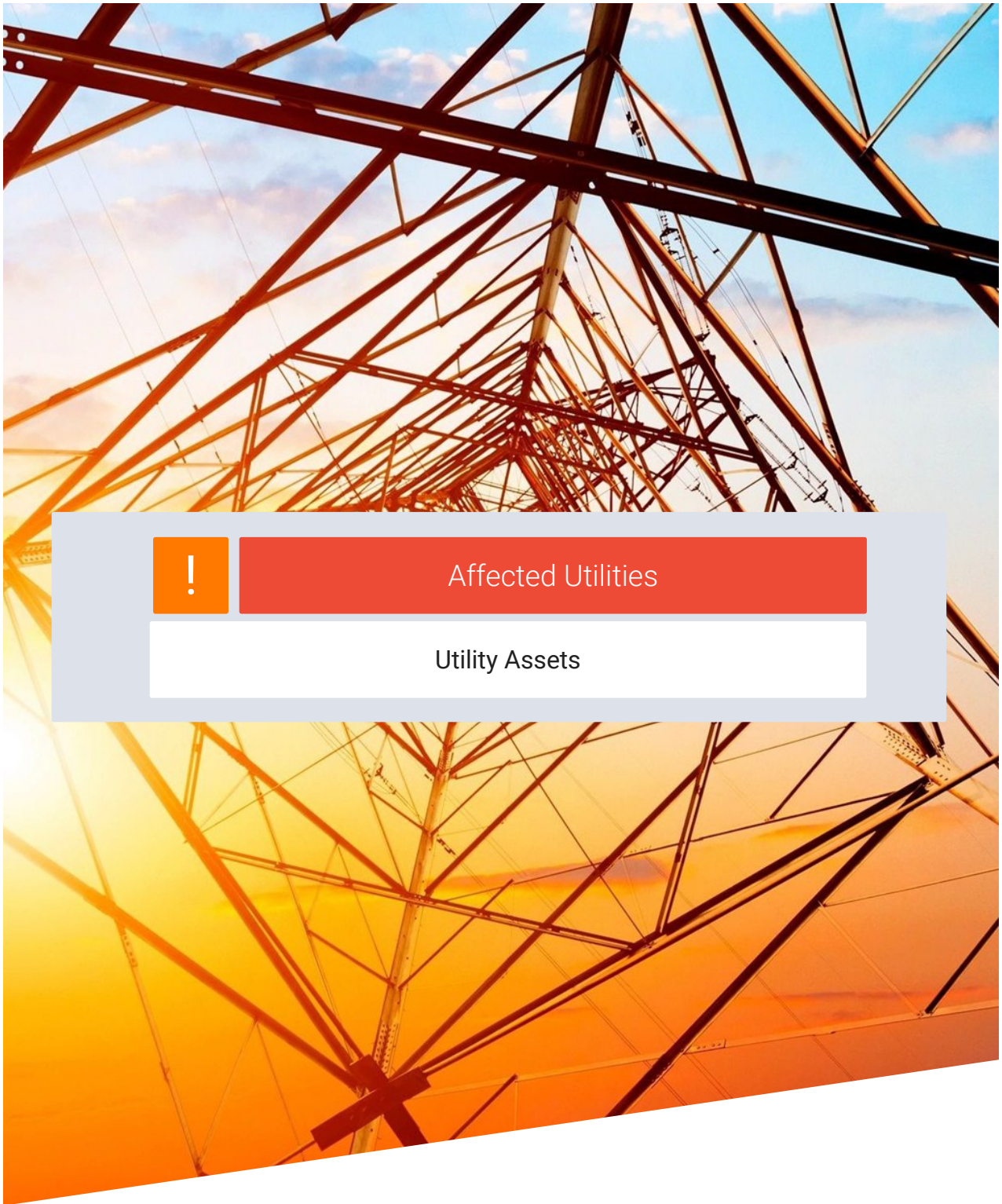
Map Reference : [REDACTED]

Easting/Northing : [REDACTED]

Scale : 1:500

Issued : 01/06/2024 18:44:00

WARNING: IF PLANNED WORKS FALL INSIDE HATCHED AREA IT IS ESSENTIAL BEFORE PROCEEDING THAT YOU CONTACT THE NATIONAL NOTICE HANDLING CENTRE. PLEASE SEND E-MAIL TO: [REDACTED]



Affected Utilities

Utility Assets

ADVISORY NOTICE

SUPPLIER UPDATE: Utility Assets

On 31/05/2024, an enquiry was sent to Utility Assets plant record department. As of the date of issue of this Utilities Report, we have not received a formal response from Utility Assets in regards to owning any equipment on this site. Utility Assets have however advised the following:

"Thank you for recently contacting Utility Assets plant record department. We will check whether we have any plant present at your site and contact you within 5 - 7 working days ONLY if we own any plant in the vicinity.

If we do not reply, we do not have any apparatus in the area of your works. However, PLEASE TAKE CARE when excavating around electricity cables in the event that not all cables present may be accurately shown. We recommend you use detecting equipment to map the site before excavating and fully comply with HSG47. DO NOT assume that a cable is dead if you don't have a record of its presence. The cable must be treated as live unless PROVEN DEAD by the cable owner. In case of emergency please contact your local electricity distribution company.

This is an automated reply from our dedicated asset records email address. If you receive further correspondence from us it will be from asset.manager@utilityassets.co.uk quoting a site reference number.

Asset Manager - Utility Assets Ltd"

If a formal response is received within 3 months of the date of this search it will be forwarded onto you as per our usual service. However, without formal communication from Utility Assets it remains unconfirmed that your site will not be affected by their network. Utility Assets will not acknowledge receipt of this enquiry, or any subsequent queries, unless their network will be affected.

Terms and Conditions

Full Terms and Conditions can be found on the following URL:
<http://www.landmarkinfo.co.uk/Terms/Show/515>

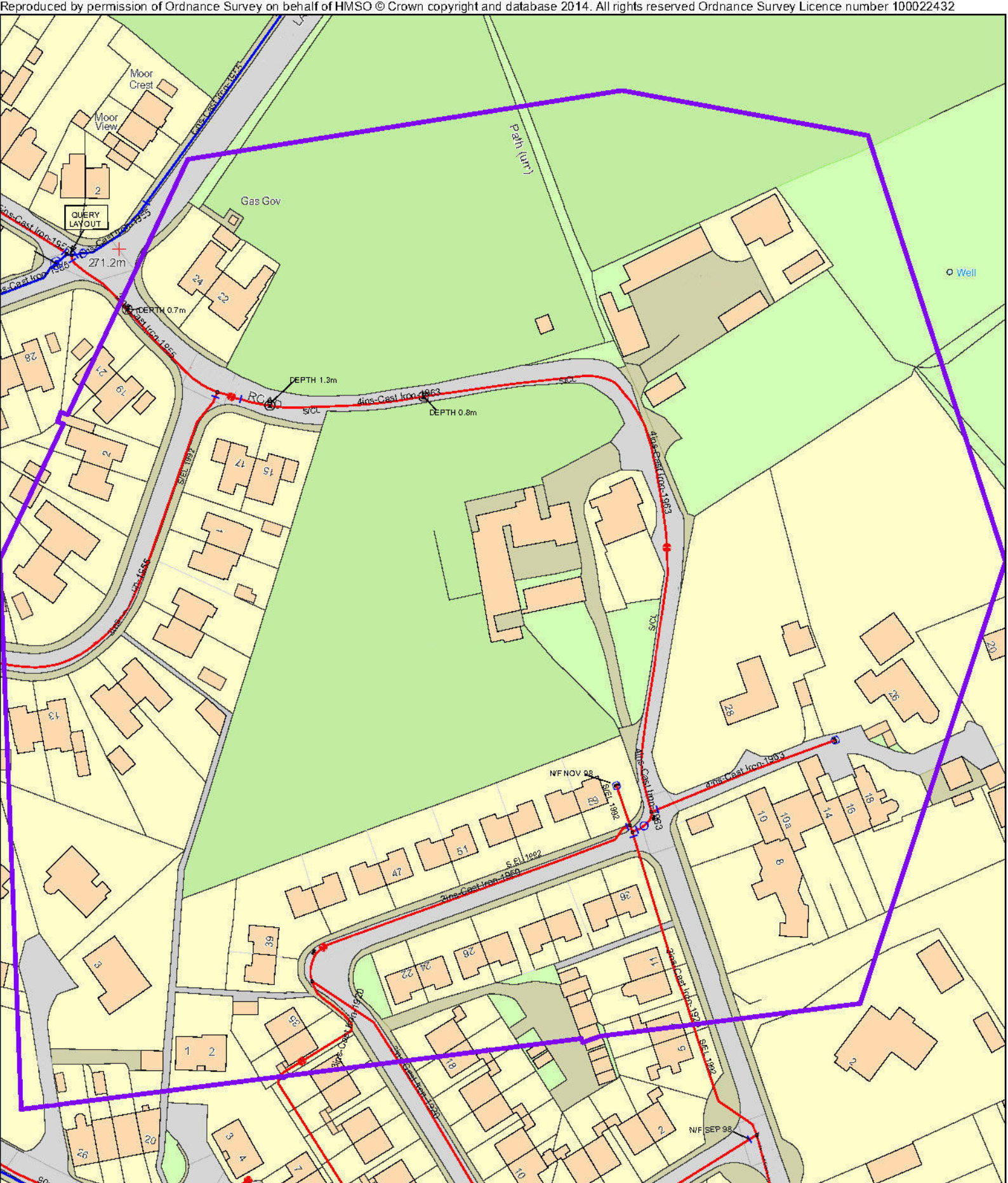
Please note that Utilities Reports have a validity of 3 months from the date of purchase.

If you experience difficulties accessing our Terms and Conditions, please telephone our Customer Service Team on 0844 844 9966.

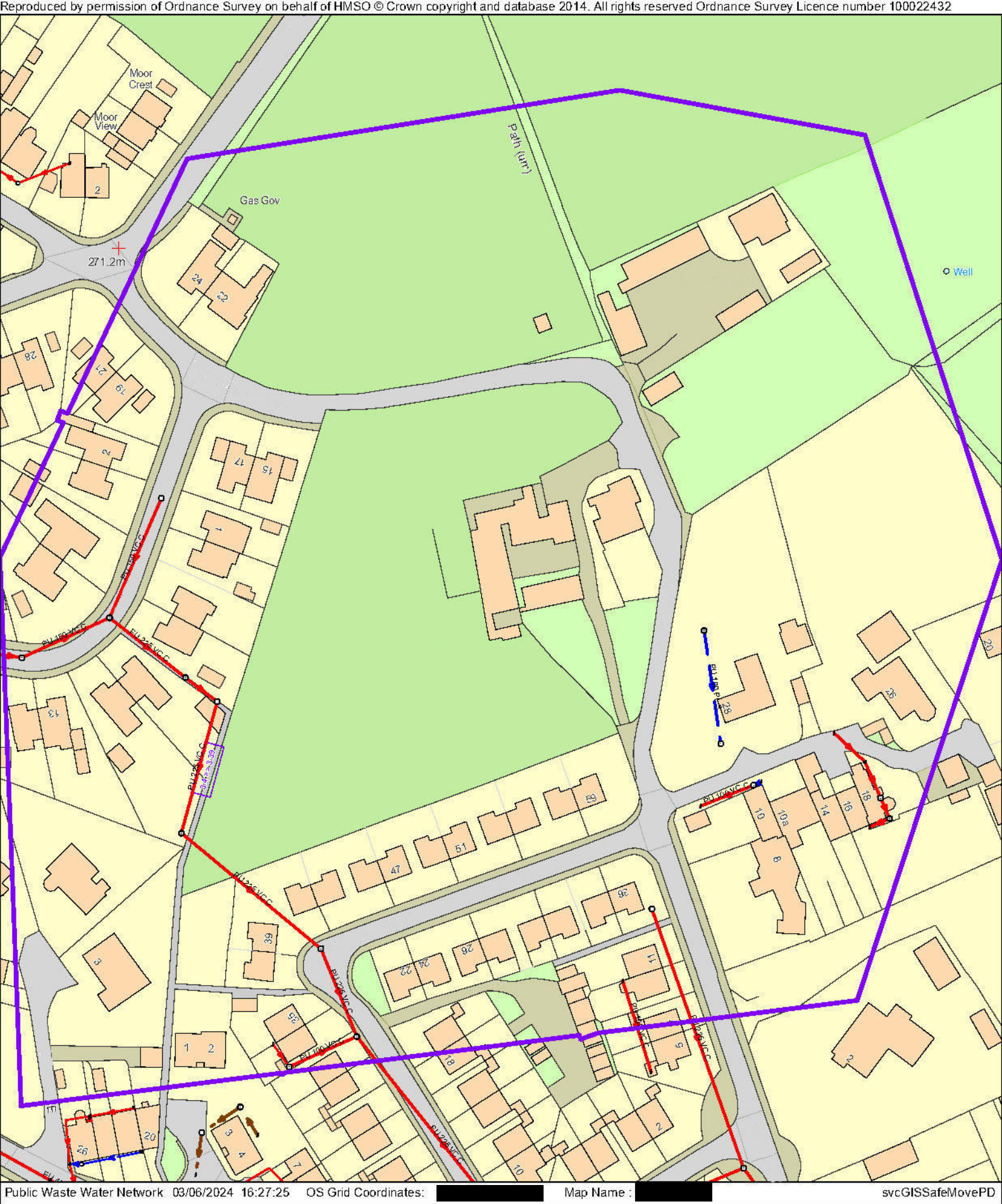


Affected Utilities

Yorkshire Water



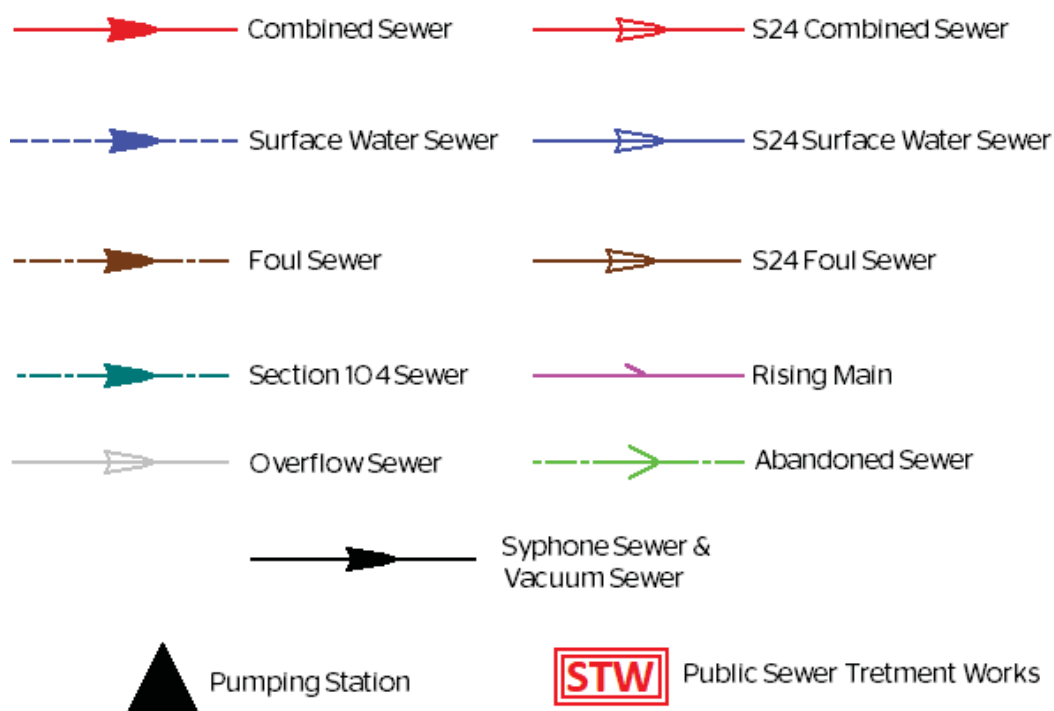
Public Clean Water Network 03/06/2024 16:27:23 OS Grid Coordinates: [REDACTED] Map Name: [REDACTED] svcGISSafeMovePD



Property Identifier

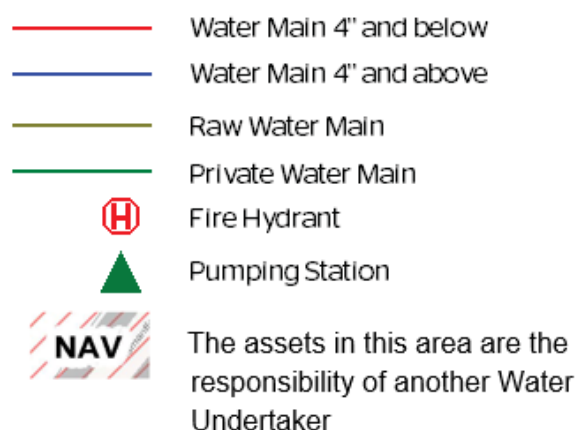


Sewer Legend



Please note that the direction of flow arrows may not always appear depending on the scale of the map.

Water Legend



YORKSHIRE WATER PROTECTION OF MAINS AND SERVICES

1. The position of Yorkshire Water Services Ltd (YWS) apparatus shown on the existing mains record drawing(s) indicates the **general** position and nature of our apparatus and the accuracy of this information cannot be guaranteed. Any damage to YWS apparatus as a result of your works may have serious consequences and you will be held responsible for all costs incurred. Prior to commencing major works, the exact location of apparatus must be determined on site, if necessary by excavating trial holes. The actual position of such apparatus and that of service pipes which have not been indicated must be established on site by contacting the Customer Helpline on 0845 124 24 24 for both water and sewerage.
2. The public sewer and water network is lawfully retained in its existing position and the sewerage and water undertaker is entitled to have it remain so without any disturbance. The provisions of section 159 of the Water Industry Act 1991 provides that the undertaker may "inspect, maintain, adjust, repair or alter" the network. Those rights are given to enable the undertaker to perform its statutory duties. Any development of the land or any other action that unacceptably hindered the exercise of those rights would be unlawful. The provisions contained in Section 185 of the Water Industry Act 1991 state that where it is reasonable to do so, a person may require the water supply undertaker to alter or remove a pipe where it is necessary to enable that person to carry out a proposed change of use of the land. The provisions contained in Section 185 also require the person making the request to pay the full cost of carrying out the necessary works.
3. Ground levels over existing YWS apparatus are to be maintained. Sewers in highways will **generally** be laid to give 1200mm of cover from finished ground level working to kerb races, other permanent identification of the limits of the road or to an agreed line and level. Substantial increases or decreases to this 1200mm depth of cover will result in the sewer being re-laid at your expense. Water mains and services will **generally** be laid with a minimum of 750mm depth of cover however some mains and services usually those installed over 50 years ago may have less ground cover.
4. If surface levels are to be decreased / increased significantly the effects on existing water supply apparatus will be carefully considered and if any alterations are necessary, the costs of the alterations will be recharged to you in full. Outlets on fire hydrants must be no more than 300mm below the new levels and all surface boxes must be adjusted as part of the scheme.
5. To enable future repair works to be carried out without hindrance; any pipe, cable, duct, etc. installed parallel to a water main or service pipe should not be installed directly over or within 300mm of a water main or service pipe or 1000mm of a waste water asset. Where a pipe, cable, duct, etc. crosses a main or service it should preferably cross perpendicular or at an angle of no less than 45° and with a minimum clearance of 150mm. These requirements apply to activities within an existing highway and are relevant to the installation of pipes, cables, ducts, etc. up to and including 250mm in diameter (*see illustration below*). Necessary protection measures for installations greater than 250mm in diameter and/or in private land will need to be agreed on an individual basis. Installations within a new development site must comply with the National Joint Utilities Group publication Volume 2: NJUG Guidelines On The Positioning Of Underground Utilities Apparatus For New Development Sites.
6. All excavation works near to YW apparatus should be by hand digging only.
7. Backfilling with a suitable material to a minimum 300mm above YW apparatus is required.
8. Adequate support must be provided where any works pass under YW apparatus.
9. Jointing chambers, lighting columns and other structures must be installed in such a way that future repair or maintenance works to YW apparatus will not be hindered.
10. Apparatus such as; railings, sign posts, etc. must not be placed in such a way that they prevent access to or full operation of controlling valves, hydrants or similar apparatus. YWS surface boxes must not be covered or buried. Any adjustment, alteration or replacement of manhole covers must be agreed on site prior to the commencement of the works with a YWS Inspector who may be contacted via our Call Centre on 0845 124 24 24.
11. Explosives shall not be used within 100 metres of any Yorkshire Water Services apparatus or installations.
12. Vibrating plant should not be used directly over any apparatus. Movement or operation by vehicles or heavy plant is not to be permitted in the immediate vicinity of YWS plant or apparatus unless there has been prior consultation and, if necessary, adequate protection provided without cost to YWS.
13. **Under no circumstances** should thrust boring or similar trenchless techniques commence until the actual position of the Company's mains/services along the proposed route have been confirmed by trial holes.
14. Any alterations to the highway should be notified following the procedures outlined in the New Road and Street Works Act 1991 Code of Practice; Measures Necessary Where Apparatus Is Affected By Major Works (Diversiary Works).
15. You will be held responsible for any damage or loss to YWS apparatus during and after completion of work, caused by yourselves, your servant or agent. Any damage caused or observed to YWS plant or apparatus should be immediately reported to YWS. Should YW incur any costs as a result of non-compliance with the above, all costs will be rechargeable in full.
16. You should ensure that nothing is done on the site to prejudice the safety or operation of YWS employees, plant or apparatus.
17. In accordance with the New Roads and Street Works Act 1991, Chapter 22, Part 3, Section 80. The location of any identified YW asset "which is not marked, or is wrongly marked, on the records made available" should be communicated back to Yorkshire Water. The location of the apparatus should be identified on copies of the supplied plans which should be returned to Yorkshire Water (Asset Records Team) with photographic supporting evidence where possible.
18. The Government has decided that responsibility for private sewers serving two or more properties and lateral drains (the section of pipe beyond the boundary of a single property, connecting it to the public sewer) will be transferred to the water companies on Oct 1 2011.

Private pumping stations will also transfer during the period 1 October 2011 – 1 Oct 2016. Records of these assets may not yet be shown on the existing mains record drawing(s). If you encounter any of these assets you must inform Yorkshire Water Services Ltd (YWS).

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20. This information is for guidance only and the position and depth of any YW apparatus is approximate only. Likewise, the nature and condition of any YW apparatus cannot be guaranteed. YW has no responsibility for recording the locations of privately owned apparatus. As of 1 October 2011, there may be some lateral drains and/or public sewers which are not documented on YW records but may still be present. For the avoidance of doubt, this information is not a substitute for appropriate professional and/or legal advice. YW accepts no responsibility for any inaccuracy or omissions in this information. The actual position of YW apparatus must be determined on site by excavating trial holes by hand. YW requires a minimum of two working days' written notice of the intention to excavate any trial holes before any excavation can be undertaken. If there are any queries in this respect please contact Yorkshire Water on 0845 124 24 24.



Not Affected Utilities

From: [REDACTED]
To: [REDACTED]
Sent: 2024-06-06T14:20:27+00:00
Subject: RE: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

Please Note: Our search criteria has changed. We previously searched for Colt Network which was within 200 metres, this has now changed to 50 metres. The negative response will be for all enquiries that the network is 50 metres or more away from the place of enquiry.

Dear Sir/Madam,

Thank you for your enquiry for the above reference.

We can confirm that Colt Technology Services do not have apparatus near the above location as presented on your submitted plan, if any development or scheme amendments fall outside the 50 metre perimeter new plans must be submitted for review.

Search is based on Overseeing Organisation Agent data supplied; we do not accept responsibility for O.O. Agent inaccurate data.

If we can be of any further assistance please do not hesitate to contact us.

Kind regards,

Plant Enquiry Team



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You recently requested information pertaining to the above location and in relation to CityFibre Holdings Ltd plant.

Reference a2710a96-5008-4afc-9b20-ffb8ed927ae2

User: User

Title: 224955

Comment: [REDACTED]

Please find attached a plan of the area of your interest that may contain plant which may be affected by your proposed works.

The validity of this response is 6 weeks, after such time a new enquiry would need to be made.

Please see the points of contact below if they are required:

Plant Enquiries

Rutherford House

Birchwood Park

Warrington

WA3 6ZH

[REDACTED]

Please quote the Reference ID in the subject line in any correspondence.

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[CityFibre]<<https://cityfibre.com/>>
<[https://urldefense.com/v3/__https://cityfibre.com/*3E__;JQ!!OepYZ6Q!-0I36jWhI0yyeQxmh8dnHs9nb8gX2wxnplHTt7p63woX7T4SJyF-0z4fNACmjQBrwTxdFkRkh4akQQMFp1FjbRb_W5FssUl1wTl1AVQkS0ekdiJjtG\\$>](https://urldefense.com/v3/__https://cityfibre.com/*3E__;JQ!!OepYZ6Q!-0I36jWhI0yyeQxmh8dnHs9nb8gX2wxnplHTt7p63woX7T4SJyF-0z4fNACmjQBrwTxdFkRkh4akQQMFp1FjbRb_W5FssUl1wTl1AVQkS0ekdiJjtG$>)>

From: [REDACTED]
Sent: 04 June 2024 15:51
To: [REDACTED]
Subject: RE: Plant Enquiry - 224955 - [REDACTED]
Please respond by 24/06/2024
Attachments: Standard_Notice sept 2012.pdf

Our Ref: ICS/NE8566

Your Ref: 224955

RE: [REDACTED]

RE: Request for information under the Freedom of Information Act 2000 (FOIA) / Environmental Information Regulations 2004 (EIR)

Thank you for your enquiry which was received on

We are not aware of any plant within the entire area shown in the boundary on the map provided.

I hope that we have correctly interpreted your request. Please see the attached Standard Notice or licence for details of permitted use.

We respond to requests for recorded information that we hold under the Freedom of Information Act 2000 (FOIA) and the associated Environmental Information Regulations 2004 (EIR).

If you are not satisfied with our response to your request for information you can contact us within 2 calendar months to ask for our decision to be reviewed.

Kind regards,
Millie

From: [REDACTED]
Sent: Friday, May 31, 2024 7:51 AM
To: [REDACTED]
Subject: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

Our Reference: 224955
Site Name: [REDACTED]
Works Description: DevelopmentAppraisal
Site Grid References: [REDACTED]

To whom it may concern,

Please find enclosed a plant enquiry for your attention.

Standard notice [not for use with Special Data, Personal Data or unlicensed 3rd party rights]



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We (The Environment Agency) do not promise that the Information supplied to You will always be accurate, free from viruses and other malicious or damaging code (if electronic), complete or up to date or that the Information will provide any particular facilities or functions or be suitable for any particular purpose. You must ensure that the Information meets your needs and are entirely responsible for the consequences of using the Information. Please also note any specific information warning or guidance supplied to you.




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- internal use for any purpose, or offering a product or service based on the Information for indirect commercial advantage, by an organisation that is primarily engaged in trade, commerce or a profession.

From: [REDACTED]
To: [REDACTED]
Sent: 2024-05-31T09:18:42+00:00
Subject: GTC Plant Enquiry - Ref- 4368681

GTC Apparatus Not Found In Search Area

Our Plant Enquiry Service Ref: 4368681
Your Enquiry Ref: 224955/SuC

Dear [REDACTED],

Thank you for your enquiry concerning apparatus in the vicinity of your proposed work. GTC can confirm that we have no apparatus in the vicinity but please note that other asset owners may have and ensure all utility owners have been consulted. For your records, the search area is shown in the attached map.

Please note our assets now include those owned and operated by:

- GTC Pipelines Limited
- Independent Pipelines Limited
- Quadrant Pipelines Limited
- Electricity Network Company Limited
- Independent Power Networks Limited
- Independent Water Networks Limited
- Open Fibre Networks Limited
- Independent Community Heating Limited

If you have any queries or require any further information please do not hesitate to contact us.

Your sincerely,

GTC Plant Enquiry Service.

GTC
Synergy House
Woolpit Business Park
Woolpit
Bury St Edmunds
Suffolk, IP30 9UP
Tel: [REDACTED]
[REDACTED]

NOTE:

This E-Mail originates from GTC, Synergy House, Woolpit Business Park, Woolpit, Bury St Edmunds, Suffolk, IP30 9UP
VAT Number: GB688 8971 40. Registered No: 029431.

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The information in this E-Mail and in any attachments is confidential and may be privileged. If you are not the intended

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Thank you

From: [REDACTED]
To: [REDACTED]
Sent: 2024-05-31T06:59:43+00:00
Subject: RE: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

OFFICIAL

Dear Enquirer,

With regards to your enquiry, Network Rail does not believe there is any Network Rail owned apparatus or underground services within the area you have defined. As there is always the possibility that new works could be planned and undertaken in this area by Network Rail this information is valid as at today's date and is supplied for general guidance only.

Please be aware that this response is based on Network Rail's records and knowledge and no guarantee can be given regarding accuracy or completeness. CAT scans, safe digging practices (as contained in HSE publications) and other appropriate investigative techniques should always be carried out.

There may be other apparatus or underground services owned or operated by Utility Companies and accordingly you should contact individual utilities for information.

If, in connection with your investigations and/or work, you become aware of Network Rail apparatus or underground services within your area of work, please ensure these are notified to our Asset Protection team via the following link as a matter of urgency so that appropriate measures for avoidance of risk and damage can be put in place.

Contact details can be found in the following link: [Network Rail Asset Protection Teams](#)

If you require any further clarification on any of the information please contact

[REDACTED]

Regards,

[REDACTED]

[REDACTED]

[REDACTED]



[REDACTED]

National Records Group | Audax Road | York YO30 4US

E: [REDACTED]

W: www.networkrail.co.uk

At Network Rail we work flexibly – so whilst it suits me to email now, I do not expect a response or action outside of your own working hours

From: [REDACTED]
To: [REDACTED]
Sent: 2024-06-07T15:12:35+00:00
Subject: E06-24-1721 RE: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

Dear Sir or Madam,

Thank you for your plant enquiry below.

We can confirm that Lumen Technologies (formerly CenturyLink Communications UK Limited, Level 3, Global Crossing (UK) Ltd, Global Crossing PEC, Fibernet UK Ltd and Fibrespan Ltd) do not have any apparatus within the indicated works area.

OCU responds to plant enquiries for all of the above and therefore you only need send one plant enquiry to cover all of these companies.

Please note that this response is only valid for 3 months. If your works do not commence within this time period, please resubmit your plant enquiry for assessment before any works commence.

Please note that our email address has changed from [REDACTED] to [REDACTED]. Could you please update your records accordingly.

Response times for plant requests are up to 10 working days. Please allow for 10 working days to pass before chasing requests.

Regards

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]





Plantenquiries | OCU Group | www.ocugroup.com

Email: [REDACTED]

[Follow Us](#) | [LinkedIn](#) | [Social Links](#)

Address - Artemis House, 8 Greek Street, Stockport, SK3 8AB

Your Privacy - Your privacy is important. We only use your personal information for specific purposes; see our [Privacy Policy](#).

Email Disclaimer - The content of this email is confidential. For full details please refer to our [Email Disclaimer](#).

From: [REDACTED]
To: [REDACTED]
Sent: 2024-05-31T14:13:34+00:00
Subject: Plant Enquiry - 224955 - [REDACTED] - 24/06/2024



Thank you for your enquiry.

Please be advised that Sky Telecommunications Services Ltd will not be affected by your proposal.

Best endeavours have been made to ensure accuracy, however if you require further information, please contact us by email at [REDACTED]

Regards



NRSA Department
Sky UK – Technology - Operations

 nrsa@sky.uk  +44 2070323234

From: [REDACTED]
Sent: 31 May 2024 12:37
To: [REDACTED]
Subject: REQ000000032853

Reference: [REDACTED]

Thank you for your email to telent regarding the above.

Our searches undertaken utilising telent records only indicate that there are NO Highways England NRTS assets maintained by telent within the vicinity of your works.

Services operated by others may be present in this area, including those for other Highways England Systems. Information regarding these other possible services should be obtained from the relevant parties.

Please address any queries regarding this email and its content to the telent Service Desk on [REDACTED] or alternatively [REDACTED]

Regards

Doc Control

Telent Document Control

Email Attachment :

telent Technology Services Ltd. Registered in England. No 703317. Registered Office: Point 3, Haywood Road, Warwick, CV34 5AH, England. telent Technology Services Limited is authorised and regulated by the Financial Conduct Authority for credit-related regulated activities

.

From: [REDACTED]
To: [REDACTED]
Sent: 2024-06-05T15:41:49+00:00
Subject: Re: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

Dear Sir/Madam

Verizon is a licensed Statutory Undertaker.

We have reviewed your plans and have determined that Verizon (Formally known as MCI WorldCom, MFS) has no apparatus in the areas concerned.

If you have any further queries please do not hesitate to get in touch.

Yours faithfully

Plant Protection Officer (GB) [REDACTED]



As of 31/05/2024, Virgin Media are deemed to be not affected by your site.

An additional response from Virgin Media in relation to your area of interest is available on request from Landmark Customer Services with prices starting from £45.90 + VAT.

No liability of any kind whatsoever is accepted by Landmark Information Group, its servants or agents, for any error or omission in respect of information contained in this report. The underground services must be verified and established on site before any excavation is carried out.

From: [REDACTED]
To: [REDACTED]
Sent: 2024-06-03T07:12:25+00:00
Subject: RE: Plant Enquiry - 224955 - [REDACTED] - Please respond by 24/06/2024

Please accept this email as confirmation that Vodafone: Fixed **does not** have apparatus within the vicinity of your proposed works detailed below.

Many thanks.

Plant Enquiries Team(va)

T: [REDACTED]

E: [REDACTED]

ATKINS working on behalf of Vodafone: Fixed



This response is made only in respect to electronic communications apparatus forming part of the Vodafone Limited electronic communications network formerly being part of the electronic communications networks of Cable & Wireless UK, Energis Communications Limited, Thus Group Holdings Plc and Your Communications Limited.

PLEASE NOTE:

The information given is indicative only. No warranty is made as to its accuracy. This information must not be solely relied upon in the event of excavation or other works carried out in the vicinity of Vodafone plant. No liability of any kind whatsoever is accepted by Vodafone, its servants, or agents, for any error or omission in respect of information contained on this information. The actual position of underground services must be verified and established on site before any mechanical plant is used. Authorities and contractors will be held liable for the full cost of repairs to Vodafone's apparatus and all claims made against them by Third parties as a result of any interference or damage.

IMPORTANT - PLEASE READ:-

Diversionary works may be necessary if the existing line of the highway/railway or its levels are altered, where apparatus is affected. Where apparatus is affected and requires diversion, you must submit draft details of the proposed scheme with a request for a 'C3 Budget Estimate' to [REDACTED]. These estimates should be provided by Vodafone normally within 20 working days from receipt of your request. Please include proof of this C2 response when requesting a C3 (using the 'forward' option).



Please consider the environment before printing this e-mail

At Atkins - member of the SNC-Lavalin Group, we work flexible hours around the world. Although I have sent this email at a time convenient for me, I don't expect you to respond until it works for you.

Important Consumer Protection Information

This search has been produced by Landmark Information Group Ltd, Imperium, Imperial Way, Reading, Berkshire, RG2 0TD, Tel: 0844 844 9966 Fax: 0844 844 9980 Email: helpdesk@landmark.co.uk

Landmark adheres to the Conveyancing Information Executive (CIE) standards.

The Standards:

- Conveyancing Information Executive Members shall act in a professional and honest manner at all times in line with the Conveyancing Information Executive Standards and carry out the delivery of the Search with integrity and due care and skill.
- Compliance with the Conveyancing Information Executive Standards will be a condition within the Conveyancing Information Executive Member's Terms and Conditions.
- Conveyancing Information Executive Members will promote the benefits of and deliver the Search to the agreed standards and in the best interests of the customer and associated parties.
- The standards can be seen here: <http://www.conveyinfoexec.com>

Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award up to £5,000 to you if the Ombudsman finds that you have suffered actual financial loss and/or aggravation, distress or inconvenience as a result of your search provider failing to keep to the Standards.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPO.

TPOs Contact Details:

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP

Tel: 01722 333306
Fax: 01722 332296
Website: www.tpos.co.uk
Email: admin@tpos.co.uk

Landmark Complaints Procedure

If you want to make a complaint to Landmark, we will:

- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time
- Provide a final response, in writing, at the latest within 40 working days of receipt
- Liaise, at your request, with anyone acting formally on your behalf

Complaints should be sent to:

Customer Relationships Manager
Landmark Information
Imperium
Imperial Way
Reading
RG2 0TD
Tel: 0844 844 9966
Email: helpdesk@landmark.co.uk
Fax: 0844 844 9980

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs):

Tel: 01722 333306,

Email: admin@tpos.co.uk

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.